Great care has gone into the manufacture of this product and it should therefore provide you with years of good service when used properly. In the event of product failure within its intended use over the course of the first 3 years after date of purchase, we will remedy the problem as quickly as possible once it has been brought to our attention. In the unlikely event of such an occurrence, or if you require any information about the product, please contact us via our helpline support services, details of which are to be found both in this manual and on the product itself.

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MODEL: MD 16941
03/2018

3 YEAR WARRANTY
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Scope of delivery/device parts

1. Handle
2. On/off switch
3. Steam jet control
4. Carrying handle
5. Operating light
6. Connecting piece
7. Floor cleaner foot
8. Bottom cable winder
9. Mains cable
10. Water tank
11. Filling opening
12. Handle release buttons
13. Top cable winder
14. Microfiber cleaning cloth
15. Carpet glider
16. Measuring cup
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13. Top cable winder
14. Microfiber cleaning cloth
15. Carpet glider
16. Measuring cup
About these operating instructions

Read the safety instructions carefully before using the device for the first time. Note the warnings on the device and in the operating instructions. Always keep the operating instructions close to hand. If you sell the device or give it away, please ensure that you also pass on these instructions.

Explanation of symbols

**DANGER!**
This signal word indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.

**WARNING!**
This signal word indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.

**CAUTION!**
This signal word indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

**NOTICE!**
This signal word warns of possible damage to property.

This symbol gives you useful additional information on assembly or operation.
Proper use

**Protective earth symbol (in protection class I)**

Electrical appliances in protection class I are electrical appliances that permanently have at least basic insulation and either have an appliance plug with an earthing contact or a fixed connection to the protective earth. Electrical appliances in protection class I can have parts with double or reinforced insulation or parts that are operated with safety extra-low voltage.

Warning of risk of injury from hot steam.

---

**Proper use**

The steam cleaner is designed for household use for the cleaning of heat-resistant surfaces. It is not suitable for use on untreated wooden floors, wooden furniture, soft plastics or glass surfaces.

This appliance is intended for use in private households. The appliance is not suitable for commercial or industrial use.

Please note that we shall not be liable in cases of improper use:

- Do not modify the appliance without our consent and do not use any auxiliary equipment that we have not approved or supplied.
- Use only spare parts and accessories that we have supplied or approved.
- Heed all the information in these operating instructions, especially the safety information. Any other use is deemed improper and can cause personal injury or property damage.
- Do not expose the appliance to extreme conditions. The following should be avoided:
  - High levels of humidity or moisture
  - extremely high or low temperatures
  - direct sunlight
  - naked flames
Safety information

WARNING!

Risk of injury!
Risk of injury for children or persons with limited physical, sensory or mental capabilities (for example partially disabled people or older persons with limited physical and mental capabilities) or no knowledge and experience (older children, for example).

- Keep the appliance and its accessories out of the reach of children.
- This appliance may be used by persons with reduced physical, sensory or mental capabilities or lack of experience and/or knowledge if they are under supervision or have been given instructions concerning the safe use of the appliance and if they understand the potential risks.
- Children must not be allowed to play with the appliance.
- Cleaning and user maintenance may not be carried out by children.
- Children must be kept away from the appliance and mains cable when the appliance is in use or when it is cooling down.
- Do not store any of the packaging material used (bags, polystyrene, etc.) within the reach of children.

Safe operation
- The appliance must not be used if it has fallen down, if there are obvious signs of damage or if it is leaking.
- Only connect the appliance to a freely accessible, properly installed socket with a power supply of 220-240 V ~ 50 Hz.
- Disconnect the appliance’s plug from the socket after each use, before each time you clean it, when the appliance is unsupervised or if there is a fault.
Safety information

- If you use an extension cable, it should have a cross section of at least 1.5 mm².
- Do not use multi-outlet power strips.

⚠️ DANGER!

**Risk of electric shock.**
There is a risk of electric shock due to live parts.
- Never open the housing or insert objects into the ventilation slots.
- Do not operate the steam cleaner with wet hands.
- Always switch the steam cleaner off before pulling out the plug. Never pull on the power cable in order to pull the plug out of the mains socket.
- Do not allow the mains cable to come into contact with water or other liquids.
- Never leave the steam cleaner unsupervised while it is switched on.
- Do not kink or crush the mains cable.
- Never use the steam cleaner to clean electrical appliances, such as refrigerators or ovens.

⚠️ WARNING!

**Risk of fire/explosion!**
There is a risk of explosion or fire from using the device in a potentially explosive atmosphere or near hot objects and surfaces.
- Never use the appliance near highly flammable materials (petrol, etc.) and gases.
- Do not allow the mains cable to come into contact with hot objects or surfaces (e.g. cooker hob).
SAFETY INFORMATION

CAUTION!

Risk of injury!
There is a risk of burns from hot steam/hot surfaces.
- Do not reach into the steam.
- Never direct the appliance towards people or animals. Never clean items of clothing on the body.

CAUTION!

Risk of injury!
Incorrect use of the appliance can result in injuries.
- Do not use the steam cleaner on uneven surfaces and always make sure that the steam cleaner cannot fall down (e.g. when cleaning stairs).
- Avoid the use of extension cables in order to prevent tripping.

Correct use of the steam cleaner
- Never use the steam cleaner on floors without the cleaning cloth. Do not use the carpet glider on uncarpeted floors. Surfaces can get damaged.
- Do not operate the steam cleaner with an empty water tank.
- Use cold tap water or distilled water only to operate the steam cleaner.
- Do not fill the water tank with hot water or other liquids, such as aromatic solvents or alcohol-based cleaning agents. The appliance could be damaged.
- Keep the openings free of fluff, hair and other potential blockages in order to ensure that the steam can escape properly.
Safety information

− The power and heat of the steam can have an adverse effect on some materials. Therefore you should check whether the surface is suitable for steam cleaning by carrying out a test beforehand on an area which is hidden from sight.
− Do not use the product on leather, on waxed furniture or floors, on untreated hardwood or parquet floors, on synthetic fabrics, velvet or other materials which have an adverse reaction to steam.

Faults

Risk of electric shock.
There is a risk of electric shock due to live parts.
− Avoid damaging the appliance or the mains cable.
− Always check the mains cable and the appliance for damage before each use.
− Never try to open and/or repair an appliance component yourself.
− Ensure that a defective appliance is repaired immediately by a qualified specialist workshop. If the mains cable for this appliance is damaged then it must be replaced by the Medion Service Centre or a similarly qualified person in order to avoid hazards.
Cleaning and maintenance

DANGER!

Risk of electric shock.
There is a risk of electric shock due to live parts.
- Never immerse the appliance in water or other liquids!
- Always pull the mains plug out of the socket before cleaning or servicing the appliance and before fitting or removing attachments.
- See also section „Cleaning and care“ auf Seite 17.

Package contents

When unpacking, ensure that the following parts are included:
- Steam cleaner
- 1 carpet glider
- 2 microfibre cloths
- 1 measuring cup
- 1 cleaning tool
- 1 funnel
- Operating instructions incl. warranty documents
Preparing the device

**Preventing the device**

**WARNING!**

**Risk of suffocation.**
There is a risk of suffocation if plastic packaging or small parts are inhaled or swallowed.
- Keep the packaging out of reach of children.
  1. Remove all packaging materials.
  2. Unfold the handle [1] and open it up until it clicks into place.

**Fitting the floor cleaner foot**
- Insert the floor cleaner foot [7] into the fitting on the steam cleaner [6] (see **Fig. B**).
- Place the small screw in the hole provided and tighten using a cross-tip screwdriver.

**Attaching the microfibre cloth**
- Attach the microfibre cleaning cloth to the cleaner foot with the Velcro fastening (see **Fig. C**).
- When cleaning carpets, place the carpet glider over the cleaning cloth (see **Fig. D**).

**NOTICE!**

**Risk of damage.**
Damage may be caused to surfaces and to the cleaner foot if worn cleaning cloths are used.
- Replace worn microfibre cloths immediately. Contact customer service for replacement cloths.
Using the steam cleaner

Filling the water tank

**NOTICE!**

**Risk of damage.**
The appliance may be damaged by additives in the water.
- Do not add cleaning agents to the water tank.
- Use distilled water if possible in order to prevent the build-up of limescale.

Make sure that the appliance is switched off and unplugged.
- Pull on the cap fitting on the water tank \( \text{11} \) in order to open the water tank \( \text{10} \). Fill the water tank with 470 - 500 ml of tap water or distilled water, using the measuring cup supplied with the appliance. Do not overfill the water tank.

You can also take the water tank off the product in order to fill it (see **Fig. E**).

- Fit the cap back on the water tank opening.

Using the steam cleaner

The steam cleaner is designed to release and remove stubborn dirt from smooth, heat-resistant surfaces in the household without the use of chemical solvents. The steam cleaner can also be used to freshen up curtains, clothing and upholstery.
- Prepare the steam cleaner and accessories for use, as instructed above.

**CAUTION!**

**Risk of injury/damage.**
There is a risk of scalding and a risk of damage to surrounding objects from the steam.
- Never leave the steam cleaner unattended during operation.
- Allow the appliance to cool down before changing the cleaning cloth.
- Do not hold the cleaner foot at an angle as hot water may run out.
- Do not touch the bottom of the cleaner foot during operation.
Using the steam cleaner

**NOTICE!**

**Risk of damage.**
Surfaces can get damaged.
- Do not use the floor cleaner foot without the cleaning cloth or with the carpet glider.
- Do not use on untreated wooden floors. When cleaning heat-sensitive floors, e.g. linoleum or similar surfaces, do not allow the steam to penetrate one part of the floor for too long.
- If in doubt, consult a flooring specialist to check whether your floor can be steam-cleaned.

1. Connect the appliance to an easily accessible, properly installed socket with a power supply of 220-240 V~50 Hz.
2. Turn the steam jet control clockwise to the maximum setting.

Always set the steam jet control to the maximum setting in the heating-up phase in order to be able to produce enough steam.

3. Press the on/off switch.
4. The appliance starts heating up and the operating light lights up.
   It will take about 25 seconds for the appliance to heat up.
5. Turn the steam jet control to the required setting.
6. Switch the product off after use by pressing the on/off switch again and pulling out the mains plug.

Your steam cleaner may leave lime spots on the floor after some time. Limescale can be removed with a few drops of household vinegar or a descaling product (follow the instructions of the floor covering manufacturer).

Cleaning and care

DANGER!

Risk of electric shock.
There is a risk of electric shock due to live parts.
− Always unplug the steam cleaner before cleaning, pulling not on the cable but on the plug.
− Never immerse the steam cleaner in water or any other liquids.
  − Remove the water tank, empty it completely and rinse it out once after each use.
  − Do not use any solvents or caustic/gaseous cleaning agents to clean the appliance’s surfaces. Wipe the surface with a damp cloth.

Washing the cleaning cloths
− Wash the cleaning cloths in the washing machine with similar colours on a 40 °C cycle.
− Do not use bleach or fabric conditioners.

Descaling the appliance
Descale the steam cleaner as soon as you notice a decrease in the steam power.
− You can fill the water tank with distilled water in order to avoid limescale build-up.
Cleaning and care

**CAUTION!**

**Risk of injury/damage.**
There is a risk of scalding and a risk of damage to surrounding objects from the steam or from limescale.
- Never leave the steam cleaner unattended during the descaling process.

1. Fill the tank with vinegar and water at a ratio of 1/3.
2. Replace the water tank.
3. Plug in the appliance, allow it to heat up and switch on the steam cleaner.
4. Place the appliance in a position where the surrounding surfaces or floors are resistant to the steam, e.g. in the bathtub or shower cubicle.
5. Leave the appliance to generate steam until the water tank is empty.
6. Repeat the descaling process as often as required to recover the normal steam output.
7. Then fill the water tank with clean water and allow the appliance to generate steam until the water tank is empty.

**Descaling the water tank**
Follow the instructions below to remove limescale from the tank:
1. Remove the water tank from the appliance.
2. Fill the tank with water and add one to two tablespoons of vinegar.
3. Close the water tank and shake well.
4. Leave the solution in the tank for a few hours in the tank in order to loosen the limescale.
5. Then empty the water tank and rinse it out thoroughly with water.
Storing the appliance

1. Switch off the steam cleaner. Unplug the appliance after use.
2. Allow the appliance to cool down.
3. Empty the water tank and rinse it out once with clean water.
4. Remove the cleaning cloths. Wash them if necessary or leave them to dry.
5. Leave the steam cleaner to dry.
6. Wind the mains cable on the cable holders.
7. Store the appliance in a dry location.

The handle can be folded down again for transport or storage (see Fig. F).
- To do this, press the two catches 12 and fold down the handle.
- Carry the appliance using the handle provided 4.

Problem solving

If the appliance malfunctions, please check first if you can remedy the problem yourself with the help of the following hints.

Never try to repair the product yourself. Please contact our Service Centre or another qualified specialist workshop if a repair is necessary.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Rectification</th>
</tr>
</thead>
<tbody>
<tr>
<td>The steam cleaner is not working</td>
<td>- Check the mains plug/socket.</td>
</tr>
<tr>
<td></td>
<td>- Press on/off switch.</td>
</tr>
<tr>
<td>The steam power is reduced</td>
<td>- The steam outlets are blocked. Disconnect the mains plug. Remove blockage using the cleaning tool.</td>
</tr>
<tr>
<td>The cleaning cloths are too wet</td>
<td>- Disconnect the mains plug. Allow the appliance to cool down. Remove the cleaning cloth. Wring it out or use a new cleaning cloth.</td>
</tr>
<tr>
<td></td>
<td>- Allow the appliance to heat up for half a minute after switching it on.</td>
</tr>
</tbody>
</table>
Disposal

PACKAGING
Your steam cleaner is wrapped in packaging to protect it against transportation damage. Packaging is raw material and can be re-used or added to the recycling system.

APPLIANCE
At the end of its useful life, the steam cleaner should not be disposed of with the household rubbish. Please consult your local authority for advice on correct and eco-friendly methods of disposal.

Technical data

Power supply: 220-240 V~ 50 Hz
Output: 1500 watts
Electrical protection class: I
Safety class: IPX4
Water tank capacity Approx. 470 - 500 ml

Subject to technical modifications!
Conformity information

Medion AG hereby declares that the product MD 16941 conforms to the following European requirements:

• EMC Directive 2014/30/EU
• Low Voltage Directive 2014/35/EU
• RoHS Directive 2011/65/EU

Legal notice

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Am Zehnthof 77
45307 Essen
Germany

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You can also scan the QR code above and download the operating manual onto your mobile device via the service portal.
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STEAM MOP

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