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Device parts

**Main Unit**

1. Unlocking the water tank
2. Handle
3. Bumpers
4. Wheels
5. Dirty water drain

**Control field**

6. Cleaning mode display
7. Water tank & charge level display
8. Button for voice output (press to repeat the last voice output)
9. On/Off switch
10. Cleaning mode selection button

**Interior view of main unit and water tank**

11. Water level monitor for dirty water
12. Cleaning roller
13. Cleaning roller drive
14. Main unit
15. Fan
16. Clean water supply
17. Rubber guide roller of cleaning roller
18. Water tank

**Underside of main unit and water tank**

19. Drop sensors
20. Charging contacts
21. Front drive wheel
22. Clean water nozzles
23. Locking pin for the air intake and dirty water suction ports
24. Air intake port with air filter
25. Clean water drain
26. Clean water tank cover
27. Wiper lip
28. Dirty water suction port
29. Rear drive wheel

**Charging station**

30. Charging contacts
31. Opening for cable routing
32. Mains connection
Device parts (instalment)

Remote control

33 Forwards control
34 Right turn control
35 Cleaning mode: Automatic cleaning
36 Cleaning mode: Cleaning along a wall
37 Operating mode: Return to starting point
38 Cleaning mode: Surface cleaning
39 Reverse control
40 Left turn control
41 Cleaning mode: Spot cleaning
Information about these operating instructions

Thank you for choosing our product. We hope you enjoy using it.

Read the safety instructions and all other instructions carefully before using the device for the first time. Note the warnings on the device and in the operating instructions.

Always keep the operating instructions close to hand. If you sell the device or give it away, please ensure that you also pass on these operating instructions. They are an essential component of the product.

Explanation of symbols

If a block of text is marked with one of the warning symbols listed below, the hazard described in that text must be avoided to prevent the potential consequences described there from occurring.

⚠️ **DANGER!**

This signal word indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.

⚠️ **WARNING!**

This signal word indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.

⚠️ **CAUTION!**

This signal word indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

⚠️ **NOTICE!**

This signal word warns of possible damage to property.

ℹ️ This symbol gives you useful additional information on assembly or operation.
Products that feature this symbol meet the requirements of the EC directives (see section ‘Declaration of conformity’)

Please follow the guidelines in the operating instructions.

- Bullet point/information on operating steps and results
- Tasks to be performed
- Safety instructions to be performed

Warning: risk of explosive materials!

**Protection class II**

Electrical appliances in protection class II are appliances that have double and/or reinforced insulation throughout, and do not have the option of connecting a protective earth. The housing of an electrical appliance in protection class II, with surrounding insulating material, may either form all of the additional or reinforced insulation, or part of it.

DC current symbol

**Polarity markings**

In the case of appliances with coaxial power connectors, these symbols indicate the polarity of the connector. There are two types of polarity: either positive inside and negative outside (Fig. A), or negative inside and positive outside (Fig. B).

Symbol for electrical switched-mode power supply

**Transformer – short circuit proof**

Transformer in which the temperature does not exceed specified limits if the transformer is overloaded or short-circuited, and which continues to meet all the requirements contained in the relevant standard once the overload or short circuit has been rectified.

Only use mains adapter provided.
Proper use

Only use charging station provided.

Indoor use
Appliances with this symbol are intended solely for indoor use.

Dispose of the appliance in compliance with environmental regulations (see “9. Disposal” on page <?>)

IP20 The AC/DC adapter offers protection class IP20 in compliance with DIN EN 60529. This means:

The AC/DC adapter is protected:

• against access to hazardous parts by fingers.
• against intrusion of solid foreign objects with a diameter of 12.5 mm or larger.

The AC/DC adapter is not waterproof.

IPX4 The appliance offers protection class IPX4 in compliance with DIN EN 60529. This means:

The appliance is protected against spray water from all directions.

ta=45° Mains adapter can be used at ambient temperatures of up to 45°C.

Proper use

The wiper robot is a domestic appliance. The wiper robot is designed to automatically clean indoor surfaces such as smooth, level floors.

Do not use the appliance outdoors.

The appliance is only intended for private use and not for industrial/commercial use.

Note that no liability will be accepted if the appliance is not used for its intended purpose:

– Do not modify the appliance without our express agreement and do not use any accessories that have not been supplied or approved by us.
- Only use replacement parts or accessories that we have supplied or approved.
- Comply with all the information in these operating instructions, especially the safety information. Any other use is considered improper and can cause personal injury or property damage.

Safety information

⚠️ WARNING!

Risk of injury!
Risk of injury to children and persons with limited physical, sensory or mental abilities (for example, partially disabled people or older people with limited physical and mental abilities) or to those without experience and knowledge (such as older children).
- Keep the appliance and its accessories out of the reach of children.
- This appliance may be used by children over the age of 8 and by persons with reduced physical, sensory or mental abilities or by those without experience and/or knowledge, if they are supervised or have been instructed in the safe use of the appliance and have understood the dangers that result from it.
- Children must not be allowed to play with the appliance.
- Cleaning and user maintenance must not be carried out by children, unless they are aged 8 or over and are supervised.
- Children younger than 8 should be kept away from the appliance, mains adapter and mains cable.
- Do not store any of the packaging material used (bags, polystyrene, etc.) within the reach of children.
Safety information

**DANGER!**

**Risk of electric shock!**

Live parts. There is a risk of electric shock/short circuit.

- Use the supplied mains adapter and the charging station to charge the batteries.
- The mains adapter may only be used in dry rooms.
- Only connect the mains adapter to a properly installed, easily accessible power socket. The local mains voltage must correspond to the technical data for the mains adapter.
- The mains socket must be easily accessible so that you can unplug the appliance from the mains quickly if necessary.
- When unplugging the mains cable from the socket, always pull on the plug rather than on the cable. Do not kink or crush the mains cable.
- In the event of damage to the plug, mains cable, charging station or the appliance itself or if liquids or foreign bodies get into the appliance, unplug the appliance from the socket immediately.
- Only use the appliance in enclosed spaces and never expose the appliance to water droplets or spray.
- Do not touch the appliance with wet hands while the appliance is charging.
- Check the wiper robot and the mains cable for damage before using the appliance for the first time and after every use.
- Do not use the appliance if the wiper robot, charging station or mains adapter is visibly damaged.
- If you discover any transport damage, contact the Service Centre immediately.
- Unplug the mains adapter from the socket if you are away for a long period or in the event of a thunderstorm.
- Never immerse the wiper robot, charging station or mains adapter in water or other liquids! Always unplug the mains adapter from the socket before cleaning or servicing the appliance and before fitting or removing accessories.
- Do not expose the appliance to extreme conditions. Avoid:
  - High humidity or wet conditions
  - Extremely high or low temperatures
  - Direct sunlight
  - Open flames

**WARNING!**

**Risk of explosion!**

There is a risk of fire or explosion when sucking up flammable liquids or certain solid materials.

- Never use the appliance near highly flammable materials. Do not suck up sharp-edged or highly flammable objects and liquids such as matches or hot ashes.
- Do not suck up toner particles (laser printer, photocopier) under any circumstances.

**CAUTION!**

**Risk of injury/risk of damage to the appliance!**

There is a risk of injury or damage to the appliance due to improper use.

- Do not fill the water tank with distilled or demineralised water.
- Do not add strong or heavily foaming detergents, fragrances or similar substances, or solid cleaning additives to the water tank.
- In order to avoid the risk of tripping, do not use an extension cable and inform any persons present about the operation of the wiper robot.
Safety information

- Remove all fragile items (e.g. glass, lamps, vases) and objects that could become trapped in the brushes or sucked up (e.g. cords, clothing, newspapers, curtains) from the working area before operating the appliance.
- Do not cover the sensors and ventilation slots on the wiper robot.

**NOTICE!**

Possible damage to the appliance due to abrasion on rough surfaces.

Some skirting, especially chimneys and ovens, can have a rough, brushed or grainy anodised, cast iron, steel or metal surface. These surfaces can act like sandpaper on rubber and plastic surfaces and damage the surface if coming into contact with the appliance. The above surfaces themselves can also be damaged by collision with the appliance.

- Prevent the appliance from colliding with rough, brushed or grainy surfaces so as to avoid damage. Test the surface by carefully rubbing a cloth or towel over the area. If this results in fluff, the area should be excluded from suction so as to avoid a collision.

**CAUTION!**

Risk of injury/risk of damage to the appliance!

For reasons of design within a room, it may be possible that the sensors of the wiper robot do not fully detect stairs and obstacles. There is the risk of blind spots within which the robot can fall down stairs or unsecured edges.

- Test in operation whether or not the wiper robot detects stairs or other obstacles, particularly on very light or white high-gloss floors.
- If necessary, set up additional barriers to prevent damage to objects, walls, stairs or the appliance.
- The stair height must be at least 8 cm.
- Do not stand beneath unsecured edges or stairs when the appliance is in use.
- Clean the sensors on the wiper robot regularly.
- Do not place the charging station close to heat sources.

Safe handling of batteries/rechargeable batteries

This appliance contains a lithium-ion battery block. The remote control is operated with two 1.5 V batteries of type AAA.
- Do not swallow batteries.

DANGER!

Risk of chemical burns!

If batteries are swallowed, they can cause internal chemical burns, which may prove fatal within two hours. There is a risk of chemical burns if battery acid comes into contact with skin.
- Seek medical help immediately if you think that batteries may have been swallowed or secreted in any part of the body.
- Avoid contact with battery acid. If battery acid comes into contact with skin, eyes or mucous membranes, rinse the affected areas with plenty of clean water and consult a doctor as soon as possible.
- Keep new and used batteries out of the reach of children.
- Stop using the product if the battery compartment does not close properly, and keep it out of reach of children.
- Remove leaking batteries from the appliance immediately. Clean the contacts before inserting a new battery.
Safety information

![WARNING!]

**Risk of explosion!**

There is a risk of explosion if batteries are replaced incorrectly!

- Always use new batteries of the same type. Never use old and new batteries together.
- Pay attention to the polarity (+/−) when inserting the batteries.
- Never try to recharge non-rechargeable batteries.
- Store batteries in a cool, dry place.
- Never expose the batteries/rechargeable batteries to excessive heat (such as direct sunlight, fire, radiators or similar). Strong direct heat can damage batteries.
- Never throw batteries/rechargeable batteries into a fire.
- Never short-circuit batteries/rechargeable batteries.
- Always remove flat batteries from the appliance.
- If the appliance is not going to be used for long periods, remove the batteries.
- Before inserting the batteries, check that the contacts in the appliance and on the batteries are clean and, if necessary, clean them.
- Only operate the battery block at a room temperature of 10–40 °C.
Package contents

**DANGER!**

Risk of choking and suffocation!
Risk of choking and suffocation through swallowing or inhaling small parts or plastic wrap.
- Keep the plastic packaging out of the reach of children.

Please check your purchase to ensure that all items are included. If anything is missing, please contact us within 14 days of purchase.

The following items are supplied with your product:

- Wiper robot with integrated lithium-ion battery block
- Charging station
- Mains adapter
- Remote control including 2x batteries 1.5 V AAA/LR03
- 2 cleaning rollers
- Cleaning brush
- Operating instructions and warranty documents
Using the appliance for the first time

Charging the wiper robot

The wiper robot is fitted with a lithium-ion battery block. After unpacking the appliance, first charge the battery block for approx. 4.5 hours. This benefits battery performance in the long run.

NOTICE!

Possible material damage!

Accidental knocks can disrupt the charging process or damage the charging station.

- Place the charging station in a secure location away from disturbance.

Setting up the charging station

- Turn the charging station round.

- Connect the coaxial connector of the mains adapter to the socket in the mains connection.
Using the appliance for the first time

- Guide the cable out of the charging station through one of the four cable guides.
- Connect the mains adapter to a socket.

- Position the charging station in a quiet and safe location on the ground and place the wiper robot on the charging station.
  The announcement **CHARGING WILL START SOON** sounds.

Once the charging process is complete, the announcement **CHARGING FINISHED** sounds.

**Attaching the cleaning rollers**

The brush supplied must be attached before using the appliance for the first time.

- Moisten and wring out the cleaning roller before using the wiper robot for the first time.
- Insert the cleaning roller in the appliance base with the opening on the drive shaft.

- Press the end of the cleaning roller with the rubber guide roller into the recess in the appliance base.

**Attaching the wiper lip**

The wiper lip supplied is fastened on the appliance via two magnetic points.

- Insert the wiper lip into the recess in the water tank, making sure that the magnets latch into place and the wiper lip is fastened properly.
Using the appliance for the first time

Filling the water tank

- Lift the handle and press the unlocking mechanism for the water tank.
- Lift up the water tank and turn it around.
- Open the clean water tank cover.
- Fill the tank with tap water as far as the upper edge as shown schematically in the figure below (see arrow/dotted line).
Using the appliance for the first time

- If the area to be cleaned is covered with coarse dirt, add one or two drops of non-foaming, pH-neutral detergent to the water.
- Clean the filler opening and closing cap of the clean water tank with a cloth so that the tank always remains clean and closes tightly.

Do not fill the water tank with distilled or demineralised water, as the conductivity of these types of water is not high enough to enable a water level measurement. The wiper robot signals an empty tank in this case.

Attaching the water tank

- Guide the water tank onto the main unit.
- Make sure that the retaining pins of the main unit slot into the recesses on the water tank.
- Slowly lower the water tank.
- Press the water tank gently onto the main unit until it latches into place.

Inserting batteries in the remote control

- Open the battery compartment cover on the back of the remote control.
- Insert two 1.5 V batteries of type AAA and observe the polarity shown in the battery compartment.
Cleaning mode

- Replace the battery compartment cover on the battery compartment and close the cover until you hear it latch into place.

**Cleaning mode**

To achieve the best cleaning performance, ensure that all loose objects (curtains, clothing, paper, loose cables and extension cables) are removed from the floor.

**NOTICE!**

**Possible material damage!**

Loose cabling can get caught around your wiper robot during suction and be pulled by the appliance. This can result in appliances being pulled off a table and consequently damaged.

- Lay cables out of the reach of the appliance.

This wiper robot is not suitable for use on carpets.

**Switching the appliance on**

- Press the **CLEAN** button to switch on the appliance
  The wiper robot switches on and the announcement **PLEASE SELECT MODE** sounds.

**Charge level indicator**

The charge level display on the control panel lights up after switching on.

<table>
<thead>
<tr>
<th>Charge level indicator</th>
<th>Green display</th>
<th>Orange display</th>
<th>Red display</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Working time</strong></td>
<td>&gt; 30 min</td>
<td>&lt; 30 min</td>
<td>Charge immediately</td>
</tr>
</tbody>
</table>

**Switching the appliance off**

Press and hold the Clean button until the signal tone sounds, then let go of the button again to switch off the wiper robot.
Sleep mode

- Use the remote control to start a cleaning mode of your choice (for instance \[\text{Cleaning}\]).
- Press the same button on the remote control again (here: \[\text{Cleaning}\]).

The wiper robot interrupts the current cleaning program and comes to a stop.

After about 3 minutes, the LEDs on the appliance go out and a signal tone sounds. The wiper robot will enter sleep mode if you do not place it back in the charging cradle.

- Press the Automatic cleaning \[\text{Cleaning}\] button to quit sleep mode.
- To start a cleaning program, use the remote control to select a cleaning mode.

Stating the cleaning process

Preparations for cleaning

- Fully charge the wiper robot.
- Fill the wiper robot with clean water.
- Remove all obstructions that can be moved, e.g. chairs, shoes, floor vases etc., and all cables.
- Set up the wiper robot so it is located at a distance of about 50 cm from walls and obstructions.

Selecting a cleaning mode

The wiper robot is automatically guided through the room via the sensors and bumpers on the appliance. You can select how the wiper robot should operate.

- If necessary, press the \textbf{CLEAN} button to switch on the wiper robot.
- Now press the \textbf{MODE} button on the appliance or a corresponding button on the remote control to select a cleaning mode.
Cleaning mode

**Surface mode**

After switching on, the wiper robot cleans an area of 25 m² in front of the appliance. The wiper robot covers the area in a zigzag pattern and returns to the starting point once the cleaning is finished.

![Surface mode diagram]

**Automatic mode**

This cleaning mode is ideally suitable for large areas and performs a standard cleaning, depending on obstructions. The wiper robot covers the area in a zigzag pattern and returns to the starting point once the cleaning is finished. Once the wiper robot has travelled 6 metres forwards without encountering obstructions, it turns round.

![Automatic mode diagram]
Spot cleaning

This cleaning mode is suitable for cleaning an area (80 x 80 cm) around the starting point of the wiper robot. The wiper robot covers the area in squares and returns to the starting point once the cleaning is finished.

Cleaning along a wall

This cleaning mode is ideally suitable for cleaning the corners and edges of a room. The wiper robot cleans along walls/obstructions.

Set up the wiper robot so it points towards a wall, the wiper robot then searches automatically for a wall and starts cleaning along it. If no walls or obstructions are available for orientation, the wiper robot will stop cleaning.

The wiper robot stops automatically after cleaning and returns to the starting point. The wiper robot will also return to the starting point if the clean water tank is empty, the dirty water tank is full or the battery is too low.

The wiper robot switches off automatically at the starting point.

- Empty the dirty water tank after each cleaning and clean the appliance as described in section “7. Cleaning and storage” on page 26.
Manual control of the wiper robot

− By pressing the ▲; ▼; ◀ and ▶ buttons.
− The wiper robot can be recalled to its starting point by pressing the ◄ button.
− Empty the dirty water tank after each cleaning and clean the appliance as described in section “7. Cleaning and storage” on page 26.

Stopping the cleaning process prematurely

− Press the CLEAN button on the appliance or any cleaning mode button on the remote control during cleaning to stop the cleaning process.

The appliance now enters sleep mode.
− To switch off the appliance, press the CLEAN button on the appliance again for about 3 seconds until a signal tone sounds.
− Empty the dirty water tank after each cleaning and clean the appliance as described in section “7. Cleaning and storage” on page 26.

Cleaning and storage

DANGER!

Risk of electric shock!
There is a risk of electric shock/short circuit due to live parts.

− Never immerse the wiper robot, charging station or mains adapter in water or other liquids!
− Only clean the appliance and all accessories with a dry or slightly damp cloth.
− Move the ON/OFF switch to the OFF position and pull the mains plug out of the socket before cleaning and maintenance as well as before assembly or disassembly of the accessories.
Your wiper robot is easy to clean and maintain. Empty the dirty water tank, and clean the cleaning roller, wiper lip and filter before each use.

- Do not use any solvents or caustic/gaseous cleaning agents to clean the appliance’s surfaces. Wipe the surface of the wiper robot and the charging station with a damp cloth.
- Clean the surfaces of the sensors and charging contacts with a clean, dry cloth.
- Reassemble the wiper robot after each cleaning and store it in the charging station safely away from knocks and falls.

**Cleaning the dirty water tank**

We recommend emptying the water container and cleaning the filter after every use. Carry out the following steps:

- Remove the dirty water tank and empty it fully.

- Fill the tank approximately a quarter full with clean water.
- If the dirty water tank is very dirty, add one or two drops of non-foaming, pH-neutral detergent to the water.
- Shake the tank gently to clean the inside of the tank.
Cleaning and storage

- Pour the water out again.
- Make sure there are no detergent or dirty water residues in the tank and rinse the tank thoroughly with clean water.
- Clean the discharge opening and closing cap of the dirty water tank with a cloth so the tank always remains clean and closes tightly.

Cleaning the cleaning rollers and wiper lip

Proceed as follows to clean the cleaning rollers and wiper lip after each use:

- Switch off the appliance and disconnect the charging station from the power supply.
- Remove the water tank.
- Remove the cleaning roller.
- Lift the cleaning roller at the rubber guide roller and then pull the brush off the drive shaft.
- Remove the wiper lip by pulling it gently off the magnetic holders.
- Clean both parts under running water.

- If hairs or similar obstructions have become wrapped around the cleaning roller, remove these too.

- Allow the cleaning roller and wiper lip to dry in the air after cleaning.

**Cleaning the air filter**

The air filter must be cleaned after each cleaning. Proceed as follows for this:

- Pull the air filter carefully out of the water tank.
- Clean the air filter under running water and then leave it to dry well.
Cleaning and storage

Cleaning the air intake and suction port
- Press down the locking pin for the air intake and dirty water suction ports.
- Rinse both openings with running water.
- Then pour the water out of the dirty water tank again.

Cleaning the front wheel
- If the front wheel is blocked, remove the wheel and clean the dirt from it using a damp cloth.
- Reinsert the front wheel until it clicks into place.
Energy management for the wiper robot

You use the wiper robot occasionally
If you do not intend to use the wiper robot several times a day, daily or regularly for cleaning, we recommend disconnecting the charger and/or mains adapter from the socket each time after it is fully charged. Also switch off the wiper robot using the CLEAN button on the appliance.

You use the wiper robot daily
We recommend continuous charging if used several times a day so as to ensure the full suction capacity required by the wiper robot. Once fully charged, the charging LEDs light up permanently green and the energy consumption is minimised by trickle charging.

You use the wiper robot several times a day for small areas
The wiper robot has a sleep mode. We recommend sleep mode if smaller areas have been cleaned and there is still enough energy, without charging the battery again.
- Disconnect the charger and/or mains adapter from the socket.
- Put the wiper robot into sleep mode as described in section “6.3. Sleep mode” on page 23.
The wiper robot can be reactivated for suction at any time using the remote control or at the appliance.

<table>
<thead>
<tr>
<th>Consumption in watts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mains adapter</td>
</tr>
<tr>
<td>Charging with station</td>
</tr>
<tr>
<td>Trickle charging</td>
</tr>
</tbody>
</table>

Troubleshooting
If the appliance stops working properly, a voice output will announce this and the corresponding symbols will light up on the control panel. Please refer to the troubleshooting table to see if you can resolve the problem yourself.
Never attempt to repair the appliance yourself. If a repair is necessary, please contact our Service Centre or a suitable authorised repair workshop.
## Voice outputs

<table>
<thead>
<tr>
<th>Voice output</th>
<th>Symbols on control panel</th>
<th>Possible cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>PLEASE CHECK AND INSTALL WATER TANK</td>
<td>🚿: lights up red</td>
<td>The water tank is not in the appliance or has not been attached properly.</td>
<td>− Check whether the water tank has been attached properly.</td>
</tr>
<tr>
<td></td>
<td>📦: lights up red</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>📦: lights up orange</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLEASE CHECK CLEAN WATER TANK</td>
<td>🚿: lights up red</td>
<td>The clean water tank is empty or the drain is blocked. The contacts in the clean water tank are corroded.</td>
<td>− Fill the tank with clean water or check the discharge opening.</td>
</tr>
<tr>
<td></td>
<td>📦: lights up red</td>
<td></td>
<td>− Clean the water tank thoroughly with PH-neutral detergent, see “7. Cleaning and storage” on page 26.</td>
</tr>
<tr>
<td></td>
<td>📦: lights up orange</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLEASE CHECK DIRTY WATER TANK</td>
<td>🚿: lights up red</td>
<td>The dirty water tank is full.</td>
<td>− Empty the dirty water tank.</td>
</tr>
<tr>
<td>PLEASE PUT THE ROBOT TO AN OPEN AREA</td>
<td>📦: lights up red</td>
<td>The wiper robot cannot move any more or is stuck</td>
<td>− Place the wiper robot back onto a free area</td>
</tr>
<tr>
<td></td>
<td>📦: lights up orange</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLEASE CHECK MAIN BRUSH</td>
<td>🚿: lights up red</td>
<td>The cleaning roller is blocked.</td>
<td>− Check the cleaning roller and clean it if necessary.</td>
</tr>
<tr>
<td></td>
<td>📦: lights up orange</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLEASE CLEAN NOSE WHEEL</td>
<td>🚿: lights up red</td>
<td>The front drive wheel no longer runs.</td>
<td>− Check the drive wheel and clean it if necessary.</td>
</tr>
<tr>
<td>PLEASE CLEAN DROP SENSORS</td>
<td>🚿: lights up red</td>
<td>The drop sensors are dirty.</td>
<td>− Clean the drops sensors.</td>
</tr>
<tr>
<td></td>
<td>📦: lights up orange</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Voice output

<table>
<thead>
<tr>
<th>Symbols on control panel</th>
<th>Possible cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>PLEASE PUT ROBOT BACK TO GROUND</td>
<td>The wiper robot is not on the ground.</td>
<td>Place the wiper robot back on the ground.</td>
</tr>
<tr>
<td>PLEASE CHECK FRONT BUMPER</td>
<td>The bumper is stuck.</td>
<td>Press and let go of the bumper several times.</td>
</tr>
<tr>
<td>LOW BATTERY</td>
<td>The battery is too low.</td>
<td>Fully charge the wiper robot again.</td>
</tr>
</tbody>
</table>

### Other faults

<table>
<thead>
<tr>
<th>Fault</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The dirty water tank is leaking.</td>
<td>Check and clean all openings of the water tank.</td>
</tr>
<tr>
<td>The wiper robot does not suck up water during cleaning.</td>
<td>Check whether the cleaning roller and wiper lip are properly installed. Check whether the air filter is blocked and clean it if necessary.</td>
</tr>
<tr>
<td>Charging fault</td>
<td>Check the charging station and charging contacts. If necessary clean.</td>
</tr>
</tbody>
</table>

### Disposal

#### PACKAGING

![Recycling Symbols](image.png)

Your appliance has been packaged to protect it from damage in transit. The packaging is made of materials that can be recycled in an environmentally friendly manner.
Disposal

**Appliance**
All old appliances marked with the symbol illustrated must not be disposed of in normal household waste.

In accordance with Directive 2012/19/EU, the appliance must be properly disposed of at the end of its service life.

This involves separating the materials in the appliance for the purpose of recycling and minimising the environmental impact.

Take old appliances to a collection point for electrical scrap or a recycling centre.

Contact your local waste disposal company or your local authority for more information on this subject.

**Rechargeable batteries**
The appliance is fitted with an integrated lithium-ion high performance battery. Do not dispose of used rechargeable batteries with household rubbish. Rechargeable batteries must be disposed of correctly. For this purpose, retailers that sell batteries and local collection points provide containers in which you can dispose of them. Contact your local waste disposal company or your local authority for more information.

In connection with the sale of rechargeable batteries or the supply of equipment containing batteries, we are obliged to draw your attention to the following:

As the end user, you are legally required to return used rechargeable batteries.

The crossed-out wheelie bin symbol means that the rechargeable batteries must not be disposed of with household rubbish.
Technical specifications

Capacity of clean water tank 0.85 l
Capacity of dirty water tank 0.9 l
Operating time approx. 80 minutes
Weight approx. 3.6 kg (wiper robot)
Dimensions approx. 290 x 285 x 118 mm (wiper robot)
(D x W x H) approx. 315 x 289 x 49 mm (charging station)
(approx. 315 x 289 x 168 mm (total)

Battery block
Lithium-ion battery block
Model: INR18650M26-4S1P-AAF-4
Manufacturer: BYD Company Ltd., China
Capacity 2500 mAh
Rated voltage 14.4 V
Output 36.0 Wh
Charging time approx. 300 minutes
Operating temperature 10 °C to 40 °C

Mains adapter
Model GSCB0600S019V12E
Manufacturer GSP, China
Input 100–240 V~ 0.5 A, max. 50/60 Hz
Output 19 V 0.6 A

Remote control
Battery operation 2x 1.5 V type AAA

Declaration of Conformity

MEDION AG hereby declares that the product conforms to the following European requirements:

- EMC Directive 2014/30/EC
- Low Voltage Directive 2014/35/EC
- Ecodesign Directive 2009/125/EC
- RoHS Directive 2011/65/EU.
Service information

Please contact our Customer Service team if your device ever stops working the way you want or expect it to. There are several ways for you to contact us:

- In our Service Community, you can meet other users, as well as our staff, and you can exchange your experiences and pass on your knowledge there. You will find our Service Community at http://community.medion.com.
- Alternatively, use our contact form at www.medion.com/contact.
- You can also contact our Service team via our hotline or by post.

<table>
<thead>
<tr>
<th>Opening times</th>
<th>Hotline number UK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mon – Fri: 08.00 – 20.00</td>
<td>① 0333 3213106</td>
</tr>
<tr>
<td>Sat – Sun: 10.00 – 16.00</td>
<td>② 1 800 992508</td>
</tr>
</tbody>
</table>

**Hotline number Ireland**

- ① 1 800 992508

**Service address**

MEDION Electronics Ltd.

120 Faraday Park, Faraday Road, Dorcan
Swindon SN3 5JF, Wiltshire
United Kingdom

You can download this and many other sets of operating instructions from our service portal at www.medion.com/gb/service/start/.

You will also find drivers and other software for a wide range of devices there.

You can also scan the QR code on the side of the screen, to download the operating instructions onto your mobile device from the service portal.
Privacy statement

Dear customer,

We wish to inform you that we, MEDION AG, Am Zehnthof 77, 45307 Essen, Germany process your personal data as a data controller.

For matters regarding data protection, we are supported by our company data protection officer who can be contacted at MEDION AG, Datenschutz, Am Zehnthof 77, D – 45307 Essen; datenschutz@medion.com. We process your data for the purpose of warranty processing and associated processes (e.g. repairs) and therefore rely on processing your data for the sales contract concluded with us.

Your data will be provided to repairers contracted to us for the purpose of warranty processing and associated processes. We generally store your personal data for a period of three years in order to fulfil your legal warranty rights.

You have the right to be informed of the personal data concerned as well as the right to rectification, deletion, restriction of processing, the right to object to processing, as well as the right to data portability.

In case of access and cancellation rights, restrictions apply according to S 34 and S 35 of BDSG (Federal Data Protection Act) (Art. 23 GDPR). In addition, there is a right of appeal to a competent data protection supervisory authority (Article 77 GDPR in conjunction with S 19 BDSG). The state official for data protection and freedom of information for MEDION AG is Nordrhein Westfalen, P box 200444, 40212 Düsseldorf, Germany. www.ldi.nrw.de.

The processing of your data is necessary for warranty processing: it is not possible to process the warranty without the provision of the required data.
Legal Notice

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Copyright is owned by the company:
MEDION AG
Am Zehnthof 77
45307 Essen
Germany

Please note that you cannot use the address above for returns. Please always contact our Customer Service team first.
Great care has gone into the manufacture of this product and it should therefore provide you with years of good service when used properly. In the event of product failure within its intended use over the course of the first 3 years after date of purchase, we will remedy the problem as quickly as possible once it has been brought to our attention. In the unlikely event of such an occurrence, or if you require any information about the product, please contact us via our helpline support services, details of which are to be found both in this manual and on the product itself.

PRODUCED IN CHINA FOR:

MEDION AG
AM ZEHNTHOF 77
45307 ESSEN
GERMANY

AFTER SALES SUPPORT

GB 0333 3213106
IE 1 800 992508
Standard local landline call rate
Free hotline

www.medion.co.uk

MODEL:
MD 18999
11/2019

3 YEARS WARRANTY