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Use

Diagram C:
- Approx. 10 cm
- Approx. 90 cm
- Approx. 45 cm
- 2 cm

Diagram D:
- Approx. 10 cm
- Approx. 55 cm

Diagram C shows the recommended dimensions for setup.
Diagram D highlights the correct and incorrect ways to position the equipment.
Appliance parts

1. LED interior lighting of the upper cooling zone (not shown)
2. Upper door hinge
3. Appliance door
4. Upper cooling zone
5. Bottle racks in the upper cooling zone
6. LED interior lighting of the lower cooling zone (not shown)
7. Bottle racks in the lower cooling zone
8. Lower cooling zone
9. Lower door hinge (not shown)
10. Door stopper
11. Adjustable feet
12. Condensation drip tray (on the back of the appliance, not shown)
13. Door handle
14. Controls and display
15. Ventilation slots
16. Button for switching the interior lighting on/off
17. Button for increasing the temperature in the upper cooling zone
18. Button for decreasing the temperature in the upper cooling zone
19. Display
20. Button for increasing the temperature in the lower cooling zone
21. Button for decreasing the temperature in the lower cooling zone
22. Button for selecting the temperature unit (°F/°C)
About these operating instructions

Thank you for choosing our product. We hope you enjoy using this appliance.

Read the safety instructions carefully before using the appliance for the first time. Note the warnings on the appliance and in the operating instructions.

Always keep the operating instructions close to hand. If you sell the appliance or give it away, please ensure that you also pass on these operating instructions. They are an essential component of the product.

Key to symbols

If a block of text is marked with one of the warning symbols listed below, the hazard described in that text must be avoided to prevent the potential consequences described there from occurring.

**DANGER!**

This keyword denotes a high-risk hazard situation which results in death or serious injury if it is not avoided.

**WARNING!**

This keyword denotes a medium-risk hazard situation which can result in death or a serious injury if it is not avoided.

**CAUTION!**

This keyword denotes a low-risk hazard situation which can result in moderate or minor injuries if it is not avoided.

**NOTICE!**

This keyword serves as a warning for possible damage to property.

This symbol gives you useful additional information on assembly or operation.
Proper use

Warning: danger due to combustible and/or highly flammable substances!

Products that feature this symbol meet the requirements of the EC directives (see section ‘Declaration of conformity’)

Symbol for alternating current

Dispose of the appliance in compliance with environmental regulations (see “Disposal” on page 23)

- Bullet point/information on steps during operation
- Instruction to be carried out

Proper use

This appliance is used for cooling drinks in closed containers. It is not suitable for cooling food as it does not reach the temperatures required for this purpose.

This appliance is designed for use in private households and similar household applications, such as:

- Staff kitchens in shops, offices and other workplaces
- In agriculture and by guests in hotels, motels and other types of accommodation
- Bed-and-breakfast establishments
- Catering establishments and wholesale use

Note that no liability will be accepted if the appliance is not used for its intended purpose:

- Do not modify the appliance without our express agreement and do not use any accessories that have not been supplied or approved by us.
- Only use replacement parts or accessories that we have supplied or approved.
Safety information

- Comply with all the information in these operating instructions, especially the safety information. Any other use is considered improper and can cause personal injury or property damage.

Safety information

WARNING!

Risk of injury!

There is a risk of injury to children and persons with limited physical, sensory or mental abilities (for example, partially disabled people or older people with limited physical and mental abilities) or to those without experience and knowledge (such as older children).

- Keep the appliance and its accessories out of the reach of children.
- This appliance may be used by children over the age of 8 and by persons with reduced physical, sensory or mental abilities or by those with limited experience and/or knowledge if they are supervised or have been instructed in the safe use of the appliance and have understood the associated risks.
- Children between the ages of 3 and 8 are allowed to load and remove items from cooling appliances.
- Children must not be allowed to play with the appliance.
- Cleaning and user maintenance must not be carried out by children, unless they are aged 8 or over and are supervised.
- Children younger than 8 must be kept away from the power cable.
Safety information

**DANGER!**

**Risk of choking and suffocation!**
Risk of choking and suffocation through swallowing or inhaling plastic wrap.
- Do not store any of the packaging material used (bags, polystyrene, etc.) within the reach of children.
- Do not allow children to play with the packaging material.
- The packaging material is not a toy!

**Installation and electrical connection**

**Location**

**NOTICE!**

**Risk of damage!**
Risk of damage to the appliance due to improper handling.
- Set up the appliance in a dry and ventilated room.
- Pay attention to the total space required (see chapter “Setting up the appliance” on page 15).
- The appliance is suitable for climate class N (see the type plate). The cooling performance of the appliance is guaranteed at ambient temperatures from +16 °C to +32 °C. If temperatures deviate from this range, the appliance performance may be reduced.
- Do not expose the appliance to extreme conditions.
  Avoid:
  - High humidity or wet conditions
  - Extremely high or low temperatures
  - Direct sunlight
  - Open flames
**WARNING!**

**Risk of fire!**
Insufficient air circulation can lead to heat accumulation, resulting in a fire.
- Make sure that the ventilation slots on the appliance and in the installation niche are not blocked.
- To protect the electronics inside the appliance, ensure that sufficient air can circulate around it. Maintain a minimum distance of 10 cm to the ceiling and rear wall and a minimum distance of 2 cm on both sides.
- Do not set up the appliance near heat sources such as hobs, radiators, underfloor heating, etc.

**Before connection**

**WARNING!**

**Risk of electric shock!**
There is a risk of electric shock due to live parts.
- After installing the appliance, check that the mains connection cable is not squashed or damaged.
- Do not operate the appliance if it has been visibly damaged or the mains cable or plug is defective.
- In the event of damage, contact our Service Centre.
Mains connection

**DANGER!**

Risk of electric shock!
There is a risk of electric shock due to live parts.
- Connect the appliance to a properly installed safety socket which is easily accessible and close to the place of installation. The local mains voltage must correspond to the technical data for the appliance.
- The socket must be freely accessible so that you can unplug the appliance from the mains quickly if necessary.
- **WARNING!** Ensure the mains cable is out of harm’s way and will not trip people up. Do not allow the mains cable to become trapped or damaged.
- Do not use an extension cable.
- **WARNING!** Do not connect portable multiple sockets or power supplies to the back of the appliance.
- In order to de-energise the appliance completely, pull the mains plug out of the socket.

Use of the appliance
- Do not place other household appliances (such as a microwave, food processor, etc.) on top of the wine cooler.

**WARNING!**

Risk of explosion!
Flammable gases and liquids can cause explosions if stored in the appliance.
- Do not store explosive substances or spray cans containing flammable propellants in the appliance.
Cleaning and maintenance

**DANGER!**

Risk of electric shock!
There is a risk of electric shock due to live parts.
- Before starting any cleaning or maintenance work, pull the mains plug out of the earthed mains socket (pull on the plug, not the mains cable). If the plug is not accessible, the corresponding fuse for the mains electricity supply to the house needs to be switched off.
- Never pull out the plug with wet or moist hands.

**NOTICE!**

Risk of damage!
Damage to the appliance caused by improper handling.
- Do not use any abrasive or harsh cleaning agents on the inside, door or housing of the appliance as these could damage the surfaces.

Faults

**DANGER!**

Risk of electric shock!
There is a risk of electric shock due to live parts.
- Never try to open and/or repair an appliance component yourself. There is a risk of electric shock.
- To prevent unnecessary risks, damaged mains cables may only be replaced by authorised workshops or the technical customer service.
- Defective LED interior lighting may only be replaced by our Service Centre or by a qualified repair workshop.
Package contents

− In the event of a fault, contact our Service Centre or another suitable professional repair workshop.

Package contents

⚠️ DANGER!

Risk of choking and suffocation!
Risk of choking and suffocation through swallowing or inhaling plastic wrap.
− Keep the plastic packaging out of the reach of children.
− Do not allow children to play with the packaging material.
− The packaging material is not a toy!
− Please check your purchase to ensure that all items are included. If anything is missing, please contact us within 14 days of purchase.

The following items are supplied with your product:

• Wine cooler
• Operating instructions
• Warranty documents
• Door handle and fixing screws

Information on the appliance

• Energy efficiency class B
• Climate class N

The different climate classes are explained in the following table:

<table>
<thead>
<tr>
<th>Climate class</th>
<th>Meaning</th>
<th>Ambient temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>SN</td>
<td>Appliances for subnormal climate</td>
<td>+10 °C to +32 °C</td>
</tr>
<tr>
<td>N</td>
<td>Appliances for normal climate</td>
<td>+16 °C to +32 °C</td>
</tr>
<tr>
<td>ST</td>
<td>Appliances for subtropical climate</td>
<td>+16 °C to +38 °C</td>
</tr>
<tr>
<td>T</td>
<td>Appliances for tropical climate</td>
<td>+16 °C to +43 °C</td>
</tr>
</tbody>
</table>
Preparations

- Remove all packaging materials.
- Dispose of the expanded polystyrene padding separately from the other packaging.
- Rinse the inside of the appliance and the fittings with lukewarm water and mild cleaning agent and allow to dry.

Setting up the appliance

- To fully open the appliance door, the room dimensions shown in Figures C and D must be available:
- Set up the appliance in a suitable location (see also “Location” on page 10).
- The appliance must be level. Unscrew and adjust the adjustable feet to compensate for any unevenness in the floor.
- Check that the bottle racks are correctly positioned in the guide rails. Adjust as required until the racks are correctly positioned in the rails.

Mounting the door handle

Proceed as follows to mount the door handle:
- Insert the two screws for fixing the door handle from the package contents into the holes of the door handle.
- Hold the door handle up to the appliance door so that the protruding screw ends fit into the holes on the door handle.
- Press the door seal slightly outwards with your fingers to expose the screw heads.
- Screw on the door handle with a Phillips screwdriver (size 2).

Changing the door hinge

Depending on the installation location, you can change the door hinge to the opposite side.
- See Fig. E, door hinge on the right
- See Fig. F, door hinge on the left

If the door hinge is on the left, the door stopper is located on the top left-hand side of the appliance door. This is due to the design and cannot be changed.
Preparations

The following tools are required for changing the door hinge:

- Phillips screwdriver (size 2) or no. 8 spanner
- Flat-head screwdriver (size 2)

- Unplug the mains plug.
- Open the appliance door and remove the bottle racks from the cooling appliance.
- Remove the hinge cover (B) from the upper door hinge. From the side, insert a flat screwdriver under the outer edge of the hinge cover and carefully lift it upwards.
- Use a Phillips screwdriver to loosen and remove the four screws from the upper door hinge (A).
- Lift the appliance door out of the lower fixing. Place it on a soft underlay to avoid scratching and secure it against falling over.
- Remove the dummy plug (C) on the opposite top side of the appliance and insert it into the screw holes that have become free.
- Carefully place the appliance on its back on a soft underlay.
- Loosen the four mounting screws on the lower hinge (G) and remove the hinge, including the two washers on the hinge pin and the screwed-in fourth adjustable foot.
- Remove the adjustable foot (F) and mount it on the opposite underside of the appliance.
- Remove the lower housing screw (E) and mount it on the other side of the appliance.
- Place the perforated plate of the lower hinge (G) on the opposite underside of the appliance so that the holes in the perforated plate line up with the holes in the appliance housing. The perforated plate is parallel to the side edge of the appliance and the hinge pin is pointing towards the front of the appliance.
- Screw on the door hinge using the four mounting screws.
- Return the appliance to the upright position.
- Now place the appliance door, turned by 180° and with the door handle pointing in the opposite direction, on the lower door hinge so that the hinge pin including the washers fits into the recess provided in the door.
- With the door closed, insert the upper hinge (A) with the hinge pin into the recess provided in the door.
- Position the perforated plate of the upper hinge so that the holes in the perforated plate match the holes in the appliance housing.
- Align the door horizontally.
- Screw on the upper hinge using the four mounting screws.
- Place the hinge cover (B) on the upper hinge.
- Align the appliance horizontally and, if necessary, compensate for any unevenness in the floor by unscrewing and adjusting the adjustable feet.
- Replace the bottle racks and close the appliance door.

Please note: The door seal adapts to the new door hinge after a few hours.

Commissioning the appliance

- Connect the appliance to an earthed mains socket. The local mains voltage must correspond to the technical specifications for the appliance (220–240 V, ~50 Hz).

The display shows the current temperatures in the upper and lower cooling zones. The appliance will then start cooling the interior zones.
- Distribute the bottles evenly on the bottle racks 5/8.

One bottle rack is designed for storing a maximum of three standard wine bottles.

Setting the temperature

You can set the temperature for the upper and lower cooling zones independently. A temperature setting between +7 °C/+45 °F and +18 °C/+65 °F can be selected.

Use the arrow buttons ▲ 17/▼ 18 to the left of the display to set the temperature in the upper cooling zone, and the arrow buttons ▼ 20/▲ 21 to the right of the display to set the temperature in the lower cooling zone.

- Press the ▲ button to increase the temperature and the ▼ button to decrease it.

The temperature is increased or decreased in 1° increments. The set temperature value flashes briefly in the display and is then replaced by the current temperature inside the appliance.

The internal temperatures can be influenced by factors such as the installation location, ambient temperature and the number of times the door is opened. The temperature setting may need to be changed to take these factors into account.
Commissioning the appliance

**Recommended storage temperatures**

Refer to the table below for the recommended storage temperatures for the various types of beverages:

<table>
<thead>
<tr>
<th><strong>Soft drinks</strong></th>
<th>9 °C to 12 °C</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Beer</strong></td>
<td>7 °C to 9 °C, 10 °C to 12 °C for some types</td>
</tr>
<tr>
<td><strong>Champagne, sparkling wines</strong></td>
<td>7 °C to 8 °C</td>
</tr>
<tr>
<td><strong>Red wines</strong></td>
<td></td>
</tr>
<tr>
<td>Light-bodied/young red wines</td>
<td>14 to 16 °C</td>
</tr>
<tr>
<td>Medium-bodied red wines</td>
<td>16 °C to 18 °C</td>
</tr>
<tr>
<td>Strong red wines</td>
<td>18 °C</td>
</tr>
<tr>
<td><strong>White wines</strong></td>
<td></td>
</tr>
<tr>
<td>Young/dry white wines</td>
<td>9 °C to 11 °C</td>
</tr>
<tr>
<td>Dry/spicy white wines</td>
<td>10 °C to 12 °C</td>
</tr>
<tr>
<td>Mature white wines (5 years or older)</td>
<td>10 °C to 12 °C</td>
</tr>
<tr>
<td>Semi-dry white wines</td>
<td>12 °C to 14 °C</td>
</tr>
</tbody>
</table>

**Temperature unit**

- Press the °F/°C button to change between the Celsius °C and Fahrenheit °F temperature units.

**Lighting**

- Press the button to switch the interior lighting on or off.
Tips on saving energy

In order to achieve the best possible cooling performance with low energy consumption, observe the following:

- Do not position the appliance near a heat source (radiator or cooker, etc.).
- The location should not be too warm, dry, dust-free and well ventilated.
- Ensure that air can circulate freely around the appliance.
- The energy consumption will be lowest if all bottle racks are left inside the appliance when it is in use.
- If the door is left open for a long time, this can cause the temperature inside the appliance zones to increase significantly. Only open the door briefly when loading and removing bottles. Less cold can escape if the door is left open for only a short time and therefore the appliance requires less energy.
- Select the temperature setting according to how full the appliance is.
- Ensure that the door seal is undamaged and that the door closes properly.
- If the appliance is left empty for an extended period of time, switch it off. Defrost and clean the appliance and allow it to dry. Leave the door open to prevent mould from forming in the appliance.

Switching off the appliance

- To switch off the appliance, pull the mains plug out of the socket.

Cleaning

- Regularly clean surfaces that may come into contact with food and accessible drain systems (see “Cleaning the drip tray” on page 20).

Risk of electric shock!

There is a risk of electric shock from electrified parts.

- Before starting any cleaning or maintenance work, pull the mains plug out of the socket (pull on the plug, not the cable). If the plug is not accessible, the corresponding fuse for the mains electricity supply to the house needs to be switched off.
- Never touch the mains plug with wet hands!
NOTICE!

Risk of damage!
Equipment damage due to improper handling of the sensitive surfaces of the appliance.

- Sensitive surfaces: Do not allow oil and grease to come into contact with the plastic parts and the door seal as the surface can become porous and brittle.
- Never use acidic, abrasive or granular, acetic-acid-, soda- or solvent-based cleaning agents. These may damage the surfaces of your appliance.
- Do not operate any electrical appliances inside the appliance. Both appliances may be damaged irreparably.

- Remove all the bottles and the bottle racks from the appliance.
- Clean the appliance surfaces and bottle racks with a mild cleaning agent and a soft cloth. Do not clean the door seal with the cleaning agent. Wipe it only with clear water and let it dry.
- Clean the inside of the appliance with warm water and bicarbonate of soda. We recommend a ratio of 2 tablespoons of bicarbonate of soda per litre of water.
- Also clean the drain hole for condensation on the back of and inside the appliance, for example with a cotton bud.

Cleaning the drip tray

- Remove the condensation drip tray from the back of the appliance by sliding its fixing clips upwards over the screw heads.
- Clean the drip tray with water and a mild cleaning agent.
- After cleaning, reattach the drip tray to the back of the appliance by sliding its fixing clips downwards over the screw heads.
**Transport**

Carry out the following steps before transporting the appliance:
- Disconnect the appliance plug from the mains socket.
- Remove all bottles and bottle racks from the appliance.
- Fully screw in the adjustable feet.
- Tape the door in place using adhesive tape to prevent it opening accidentally during transport.

**Troubleshooting**

Faults may occur during operation.
- Please use the following table to check whether you can resolve the problem yourself.

All other repairs are prohibited and will invalidate the warranty cover.
- Therefore, in the event of a fault, contact our Service Centre.

<table>
<thead>
<tr>
<th>Malfunctions</th>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The appliance is not working.</td>
<td>The electric circuit is interrupted.</td>
<td>- Check whether the connection cable is plugged in.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Check whether the socket is live. To do this, plug in another electrical device (e.g. a bedside lamp).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Check if the connection cable is damaged.</td>
</tr>
<tr>
<td>The LED display is switched off.</td>
<td>The power supply is interrupted.</td>
<td>- Check whether the connection cable is plugged in.</td>
</tr>
<tr>
<td></td>
<td>The control is defective.</td>
<td>- Contact our Service Centre.</td>
</tr>
<tr>
<td>Malfunctions</td>
<td>Problem</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| The temperature is too high.       | The door does not seal properly when closed or has been opened too often. | − Resort the bottles so that the door can be closed properly.  
                                          |                                                                                              | − Always open the door for a short time only.  
                                          |                                                                                              | − Check the door seal.                        |
| The appliance is dirty.             |                                                                          | − Clean the appliance.                                                                        |
| The appliance has been set up in a place where it is exposed to direct sunlight or near a heat source. |                                                                          | − Move the appliance to a different location.  
                                          |                                                                                              | − Set the appliance to a lower temperature.   |
| The controls do not work.           | The temperature sensor is defective.                                    | − Contact our Service Centre.                                                                 |
| The interior lighting is not working. | The light is defective.                                                   | − Contact our Service Centre.                                                                 |

**End of operation**

If you are not intending to operate the appliance for a longer period of time, please carry out the following:

− Switch the appliance off and pull out the mains plug.
− Empty the appliance completely.
− Wipe out the inside of the appliance and let it dry.
− Carefully rinse all the fittings.
− Leave the appliance door open to avoid unpleasant odours and to prevent mould from forming.
Your appliance has been packaged to protect it from damage in transit. The packaging is made of materials that can be recycled in an environmentally friendly manner.

### APPLIANCE

All old appliances marked with the symbol illustrated must not be disposed of in normal household waste.

In accordance with Directive 2012/19/EU, the appliance must be properly disposed of at the end of its service life.

This involves separating the materials in the appliance for the purpose of recycling and minimising the environmental impact.

Take old appliances to a collection point for electrical scrap or a recycling centre.

Contact your local waste disposal company or your local authority for more information on this subject.

- Cut the cable before disposal.
- During disposal, please note that the appliance/insulation contains cyclopentane (a flammable expanded gas for insulation).
- The appliance and insulation must be disposed of correctly.
## Technical specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Distributor</strong></td>
<td>AMBIANO</td>
</tr>
<tr>
<td><strong>Model</strong></td>
<td>MD 37450</td>
</tr>
<tr>
<td><strong>Category</strong></td>
<td>10 (other compartment)</td>
</tr>
<tr>
<td><strong>Energy efficiency class</strong></td>
<td>B</td>
</tr>
<tr>
<td><strong>Temperature range inside the appliance</strong></td>
<td>+7 °C to +18 °C</td>
</tr>
<tr>
<td><strong>Energy consumption</strong></td>
<td>0.504 kWh/24 h = 184 kWh/1 year*</td>
</tr>
<tr>
<td><strong>Cooling zone capacity</strong></td>
<td>34 litre</td>
</tr>
<tr>
<td><strong>Load capacity</strong></td>
<td>12 bottles (of 0.75 l)</td>
</tr>
<tr>
<td><strong>Climate class</strong></td>
<td>N (+16 °C to +32 °C)</td>
</tr>
<tr>
<td><strong>Noise emissions</strong></td>
<td>40 dB(A)</td>
</tr>
<tr>
<td><strong>Power supply</strong></td>
<td>220–240 V, ~50 Hz</td>
</tr>
<tr>
<td><strong>Power consumption</strong></td>
<td>130 W</td>
</tr>
<tr>
<td><strong>Protection class</strong></td>
<td>I</td>
</tr>
<tr>
<td><strong>Appliance dimensions with handle (W x D x H)</strong></td>
<td>Approx. 35 x 49 x 54 cm</td>
</tr>
<tr>
<td><strong>Net weight</strong></td>
<td>Approx. 15 kg</td>
</tr>
<tr>
<td><strong>Propellant (insulating foam)</strong></td>
<td>Cyclopentane</td>
</tr>
<tr>
<td><strong>Lighting</strong></td>
<td>LED</td>
</tr>
</tbody>
</table>

* kWh/year energy consumption calculated on the basis of conformity testing results over 24 hours. The actual consumption will depend on the use and location of the appliance.
EU Declaration of Conformity

The manufacturer hereby declares that this product conforms with the essential requirements and the remaining relevant regulations:

- EMC Directive 2014/30/EU
- Low Voltage Directive 2014/35/EU
- Ecodesign Directive 2009/125/EC
- RoHS Directive 2011/65/EU.

Service information

Please contact our Customer Service team if your device ever stops working the way you want or expect it to. There are several ways for you to contact us:

- In our Service Community, you can meet other users, as well as our staff, and you can exchange your experiences and pass on your knowledge there. You will find our Service Community at http://community.medion.com.
- Alternatively, use our contact form at www.medion.com/contact.
- You can also contact our Service team via our hotline or by post.

<table>
<thead>
<tr>
<th>Opening times</th>
<th>Hotline number UK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mon – Fri: 08.00 – 20.00</td>
<td>☎️ 0333 3213106</td>
</tr>
<tr>
<td>Sat – Sun: 10.00 – 16.00</td>
<td>☎️ 1 800 992508</td>
</tr>
</tbody>
</table>

Service address

MEDION Electronics Ltd.
120 Faraday Park, Faraday Road, Dorcan
Swindon SN3 5JF, Wiltshire
United Kingdom

You can download this and many other sets of operating instructions from our service portal at www.medion.com/gb/service/start/.

You will also find drivers and other software for a wide range of devices there.

You can also scan the QR code on the side of the screen, to download the operating instructions onto your mobile device from the service portal.
Privacy statement

Dear customer,

We wish to inform you that we, MEDION AG, Am Zehnthof 77, 45307 Essen, Germany process your personal data as a data controller.

For matters regarding data protection, we are supported by our company data protection officer who can be contacted at MEDION AG, Datenschutz, Am Zehnthof 77, D – 45307 Essen; datenschutz@medion.com. We process your data for the purpose of warranty processing and associated processes (e.g. repairs) and therefore rely on processing your data for the sales contract concluded with us.

Your data will be provided to repairers contracted to us for the purpose of warranty processing and associated processes. We generally store your personal data for a period of three years in order to fulfil your legal warranty rights.

You have the right to be informed of the personal data concerned as well as the right to rectification, deletion, restriction of processing, the right to object to processing, as well as the right to data portability.

In case of access and cancellation rights, restrictions apply according to S 34 and S 35 of BDSG (Federal Data Protection Act) (Art. 23 GDPR). In addition, there is a right of appeal to a competent data protection supervisory authority (Article 77 GDPR in conjunction with S 19 BDSG). The state official for data protection and freedom of information for MEDION AG is Nordrhein Westfalen, P box 200444, 40212 Düsseldorf, Germany. www.ldi.nrw.de.

The processing of your data is necessary for warranty processing: it is not possible to process the warranty without the provision of the required data.
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Please note that you cannot use the address above for returns. Please always contact our Customer Service team first.
Great care has gone into the manufacture of this product and it should therefore provide you with years of good service when used properly. In the event of product failure within its intended use over the course of the first 3 years after date of purchase, we will remedy the problem as quickly as possible once it has been brought to our attention. In the unlikely event of such an occurrence, or if you require any information about the product, please contact us via our helpline support services, details of which are to be found both in this manual and on the product itself.

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