Instruction Manual

Bluetooth® Soundbar
MEDION® LIFE® P61235 (MD 44035)
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1. Information about these operating instructions

Thank you for choosing our product. We hope you enjoy using this device.

Read the safety instructions and all other instructions carefully before using the device for the first time. Note the warnings on the device and in the operating instructions.

Always keep the operating instructions close to hand. If you sell the device or give it away, please ensure that you also pass on these operating instructions. They are an essential component of the product.

1.1. Key to symbols

If a block of text is marked with one of the warning symbols listed below, the hazard described in that text must be avoided to prevent the potential consequences described there from occurring.

DANGER!
Warning: risk of fatal injury!

WARNING!
Warning: risk of possible fatal injury and/or serious irreversible injuries!

CAUTION!
Warning: risk of minor and/or moderate injuries!

WARNING!
Warning: risk of electric shock!

NOTICE!
Follow these instructions to prevent damage to the device!

Additional information on using the device!
Comply with the notes in the operating instructions.

- Bullet point/information on steps during operation
  - Instruction to be carried out

**Declaration of Conformity (see "Declaration of Conformity" section):**
Products that feature this symbol meet the requirements of the EC directives.

**Protection class II**
Electrical devices in protection class II are devices that have double and/or reinforced insulation throughout, and do not have the option of connecting a protective earth. The housing of an electrical device in protection class II, with surrounding insulating material, may either form all of the additional or reinforced insulation, or part of it.

**Energy efficiency level VI**
Energy efficiency levels are used to describe the efficiency levels of internal and external power supply units. Energy efficiency is subdivided into a number of categories, where Level VI is the most efficient.

**Indoor use**
Devices with this symbol are intended solely for indoor use.

- Symbol for direct current
- Symbol for AC current

**Polarity markings**
These symbols indicate the polarity of the connector on devices with coaxial power connectors (positive on the inside, negative on the outside).
2. **Proper use**

This device is designed to output audio signals. The Soundbar is designed to be connected to televisions and can also be connected to other devices, such as portable CD or MP3 players, computers/notebooks, smartphones and stereo systems. The device is only intended for private use and not for industrial/commercial use.

Note that no liability will be accepted if the device is not used for its intended purpose:

- Do not modify the device without our express agreement and do not use any accessories that have not been supplied or approved by us.
- Only use replacement parts or accessories that we have supplied or approved.
- Comply with all the information in these operating instructions, especially the safety information. Any other use is considered improper and can cause personal injury or property damage.
- Do not use the device in potentially explosive atmospheres. This includes petrol stations, fuel storage areas and areas where solvents are processed. This device must also not be used in areas with particle-laden air (for example flour or wood dust).
3. Safety information

- This device can be used by children of eight years and older, and by people with limited physical, sensory or mental capacity, or with a lack of experience and knowledge, but only with proper supervision, or if they have been told how to use the device safely, and have understood the risks involved if they use it improperly.
- Children must not be allowed to play with the device.
- Cleaning and maintenance by the user must not be carried out by children unless they are supervised.
- Keep the device and its accessories out of the reach of children.
- The packaging material is not a toy for children to play with. Children must not be allowed to play with the plastic bags. There is a risk of choking and suffocation.

3.1. Ensure that the device is mounted securely

- Do not place containers that are filled with liquid, e.g. vases, in the vicinity of the device, the mains adapter and the connection cable. Such containers may tip over and the liquid may impair the electrical safety of the device.
- Protect the device and all other devices connected to it from dampness, water drops or water spray. To prevent malfunctions, keep the device dust-free, away from sources of heat, and out of direct sunlight.
- Do not place open flames such as lit candles on or near the device.
- Do not cover the device’s mains plug (with newspapers, covers etc.) to prevent overheating.
- Do not place any objects on the cables as they may be damaged.
To prevent the device from falling, only install and operate it and its components on a sturdy, level, vibration-free surface.

- Keep the device at a distance of at least one metre from sources of high-frequency or magnetic interference (televisions, other loudspeakers, mobile telephones, etc.) to avoid malfunctions.
- Do not use the device outdoors.
- Do not expose the device to extreme conditions. Avoid:
  - High humidity or wet conditions
  - Extremely high or low temperatures
  - Direct sunlight
  - Naked flames

3.2. Power supply

**DANGER!**

**Risk of electric shock!**

Even when the device is switched off, some components are live.

- Install the device close to power sockets, which must always be easily accessible. Position the cables so that no one can tread on them or trip over them.
- Remove the mains plug from the outlet to disconnect your device from the power supply. Always pull on the plug itself when unplugging it.
- Do not pull the connection cable to prevent damage.
- Only operate the device from an earthed 220-240 V ~ 50/60 Hz outlet. Contact the local energy supplier if you have any questions about the power supply at the installation location.
Stop using the device’s mains adapter if the housing or the connection cable connecting it to the device are damaged.

Never open the device housing. Touching live parts or attempting to modify the device’s electrical or mechanical functionality puts you at risk and may also damage the device.

Unplug the device from the power socket if it is not going to be used for a longer period of time, or during a thunderstorm.

If the device is not in use, unplug the mains adapter from the outlet or use a master/slave extension lead to prevent the device from using electricity when it is switched off.

### 3.3. Handling batteries

The remote control is battery-operated. Please note the following:

- Avoid contact with battery acid. If battery acid comes into contact with skin, eyes or mucous membranes, rinse the affected areas with plenty of clean water and consult a doctor as soon as possible.

- Keep new and used batteries out of the reach of children.

**WARNING!**

**Risk of chemical burns!**

The remote control contains a button cell battery. If this battery is swallowed, it can cause serious internal chemical burns within 2 hours, which may prove fatal.

- Seek medical help immediately if you think that batteries may have been swallowed or secreted in any part of the body.

- Do not swallow batteries as they can cause chemical burns.
Stop using the remote control if you cannot close the battery compartment securely, and keep it well away from children.

Before inserting the batteries, check that the contacts in the device and on the batteries are clean and, if necessary, clean them.

Always use new batteries of the same type. Never use old and new batteries together.

Pay attention to the polarity (+/−) when inserting the batteries.

**WARNING!**

**Risk of explosion!**

There is a risk of explosion if batteries are replaced incorrectly!

Only replace batteries with those of the same or an equivalent type.

Never try to recharge non-rechargeable batteries. Risk of explosion!

Never expose the batteries to excessive heat (such as direct sunlight, fire or similar).

Store batteries in a cool, dry place. Strong direct heat can damage batteries. Do not expose the device to sources of intense heat.

Never short-circuit batteries.

Never throw batteries into a fire.

Remove leaking batteries from the device immediately. Clean the contacts before inserting a new battery. Battery acid can cause chemical burns!

Always remove flat batteries from the device.

If the device is not going to be used for long periods, remove the batteries.
3.4. Repairs
Please contact our Service Center if you have technical problems with your device.

4. Package contents

DANGER!
Risk of choking and suffocation!
Risk of choking and suffocation through swallowing or inhaling small parts or plastic wrap.
- Keep the plastic packaging out of the reach of children.
- Remove the product from the packaging and remove all packaging material.
- Please check your purchase to ensure that all items are included. If anything is missing, please contact us within 14 days of purchase.

The following items are supplied with your product:
- Soundbar
- Remote control including battery (3V CR2025 button cell, already installed)
- Mains adapter
- Audio cable with 2 jacks (3.5 mm)
- 2 x base and fixings
- Operating instructions, including warranty card
5. Device overview

1. Speaker
2. Loudspeaker with connection unit and control elements
3. LED operating displays
4. Bluetooth®: Search mode for Bluetooth® devices; establish a Bluetooth connection
5. +: Increase volume
6. -: Reduce volume
7. Sidebar: Switch on/off; select audio source
8. R AUX L: Jack for TV and other audio devices
9. OPT IN: Optical input for TV and other audio devices
10. LINE IN: Jack for TV and other audio devices
11. HDMI IN: Input for (ARC-enabled) TVs, computers and other audio devices
12. DC IN: Socket for mains adapter connection cable
13. Base
5.1. Remote control

14  Mute function
15  AUX: Select the AUX input
16  HDMI: Select the HDMI input
17  DIALOG: Set the DIALOG sound effect (sound can be adjusted)
18  VOLUME +/–: Set the volume
19  ▶: Next track
20  ▶: Start/pause audio playback
21  ◀: Previous track; go back to start of track
22  BASS +/–: Set the bass sound (6 stages)
23  TREBLE +/–: Set the treble sound (6 stages)
24  MUSIC: Set the MUSIC sound effect (sound can be adjusted)
25  MOVIE: Set the MOVIE sound effect (sound cannot be adjusted)
26  LINE IN: Select LINE IN input
27  OPTICAL: Select OPT IN input
28  🎧: Switching on/off
29  📫: Select Bluetooth® mode
6. **Inserting batteries in the remote control**

The remote control contains a CR2025 3V lithium battery.

The first time you use the remote control, pull off the transparent film without opening the battery compartment.

Replace the battery if the device fails to react to commands from the remote control properly. Then follow these steps:

- Press down the locking tab (b) and pull the battery holder with the battery (a) out from the remote control. Dispose of the old battery in accordance with legal regulations.
- Place a new CR2025-type 3V battery in the holder (c), with the positive pole pointing upward. Check the battery polarity is correct.
- Slide the holder with the new battery completely into the slot (d) in the remote control.

7. **Installing the Soundbars**

The Soundbar can be used in two different ways:

Upright as two loudspeaker towers or horizontally.

7.1. **Vertical variant, as standing loudspeakers**

- Connect each of the loudspeakers to its base.
- Check that the plug on the bottom of each loudspeaker fits securely into its base socket (see Figures a and b).
Hold the base firmly, rotate the loudspeaker towards the closed padlock symbol by approximately 45 degrees.
Place the loudspeaker on a stable, level surface close to a power socket.

7.2. **Horizontal variant**

![Diagram of horizontal variant](image)

- Connect the two loudspeakers as shown in the Figure.
- Check that the plug connection on one loudspeaker fits securely into the plug connection on the other loudspeaker.
- Holding one loudspeaker firmly, rotate the other one in the direction of the closed padlock symbol.
- Place the Soundbar on a stable, level surface close to a power socket.

8. **Connecting audio devices**

- Comply with the notes in section „3. Sicherheitshinweise“.
- Also comply with the information in the operating instructions for the devices to which you want to connect the Soundbar.
- Switch off all the devices before connecting them to each other.

You can connect a wide range of different audio devices to the Soundbar, for example, an MP3 and CD player, your stereo system receiver, your computers or even your television.
DANGER!

Risk of electric shock/possible damage to the device

There is a risk of electric shock if you connect unapproved devices.

- Check that the device you want to connect complies with the low-voltage directive before connecting it to the AUX, jack or cinch connection.
- If you fail to do this, there is the risk of electric shock, fault currents or overvoltage, which can cause injury to persons or damage the devices.

When used for the first time, new devices may give off a typical, unavoidable but completely harmless odour. This will fade over time.

- We recommend you ventilate the room regularly to help dissipate this odour. We have taken appropriate measures during the development of this product to ensure that levels are well below legal limits.

8.1. Connecting devices using the AUX connection

8.1.1. Audio cable with a 2 x 3.5mm diameter jack

You require an audio cable with a 2 x 3.5mm diameter jack (supplied) to connect the headsets of CD or MP3 players (see Figure, Variant A).

- Set the volume on the MP3 device to a medium level. Then switch it off.
- Connect the jack to the Soundbar's LINE IN socket.
- Insert the jack into the headphone output socket on the MP3 device.

8.1.2. Audio cable with cinch plugs

You require an audio cable with cinch plugs to connect to the audio input sockets of an output device (see Figure, Variant B). The audio cable with cinch plugs is not supplied.

- Set the volume on the audio device to a medium level. Then switch it off.
- Insert the red and white cinch plug into the red and white socket on the Soundbar marked R  AUX  L.
- Then insert the red and white cinch plugs at the other end of the cable in the audio output sockets with the same colour on the output device.

Devices, such as stereo receivers or televisions usually have one red and one white audio output socket. These are usually marked as OUT, AUDIO OUT, LINE OUT or similar.
8.2. Connecting devices via the optical connection

You can connect digital amplifiers or televisions via the OPT IN optical connection (see Figure, Variant C). To do this, you will need an optical digital cable (fibre optic cable, not supplied with the Soundbar, but available from specialist retailers).

- Set the volume on the audio device to a medium level. Then switch it off.
- Remove the protective cap from the OPT IN connection. Connect the connector to the Soundbar’s OPT IN socket.
- Insert the plug in the corresponding digital output socket on your digital receiver or television.

If no sound is output, switch the audio output format on your output device to PCM (Pulse Code Modulation) mode.

8.3. Connecting devices via HDMI (ARC)

You need a HDMI cable (see Figure Variant D). The HDMI cable is not supplied.

- Set the volume on the audio device to a medium level. Then switch it off.
- Connect the HDMI connector to the Soundbar’s HDMI IN socket.
- Insert the HDMI connector into the HDMI socket on your television.
- Enable the ARC and CEC functions and switch the sound output to PCM on the devices connected to the Soundbar. Comply with the operating instructions of the devices connected to the Soundbar.

If two devices are connected, using ARC means not only that audio signals are received via HDMI, but that these signals can also be sent back along the same cable.

Using CEC (Consumer Electronics Control), all the devices connected via HDMI can communicate with each other. This connection then means you can use the remote control to adjust the volume on the television, or mute it.

ARC only works for devices that are HDMI ARC-enabled and have an HDMI 1.4 cable (and higher).

8.4. Connecting devices using the Bluetooth®

After having connected the Soundbar to the mains and switched it on you can establish a Bluetooth connection to an audio output device that is compatible with Bluetooth (see Section “11. Bluetooth®-Verbindung herstellen”).
9. Connecting the Soundbar to the mains

- Connect the connection plug of the connection cable to the Soundbar's DC IN socket.
- Check that all cable-based devices you want to connect are connected.
- Plug the connector of the mains adapter into a 220-240 V ~ 50/60 Hz socket.

10. Switching on the Soundbar

- Either press the button on the remote control or on the Soundbar to switch on the Soundbar.
- Switch on your audio device, select a medium volume and start playing the sound.

If a TV or an external device is connected via the AUX or HDMI sockets, the Soundbar will switch on automatically a few seconds after the television or the external device is switched on.
If the TV or the external device is disconnected or switched off, the Soundbar will switch off automatically after approximately 15 minutes.
If the volume of the television or external devices is too low, the Soundbar will also switch off after approximately 15 minutes (but only if the devices are connected via AUX).

11. Setting up a Bluetooth® connection

Using Bluetooth, you can receive audio signals wirelessly from an external Bluetooth-enabled audio output device. Make sure the two devices are not more than 10 metres apart.

Proceed as follows to connect a Bluetooth®-capable audio output device:
- Press the button on the device or on the remote control to switch on the Soundbar.
- Then press the button on the Soundbar or the button on the remote control until the LED operating display slowly flashes in blue and a sequence of sounds is output.
If the device is not already in search mode, press and hold the button on the remote control for approximately three seconds or briefly press the button on the device. The device is in search mode if the LED operating display quickly flashes blue.

Now switch on the Bluetooth function on your audio output device and enable search mode to synchronise the two devices with each other.

You will find more information about the Bluetooth function on your audio output device in its operating instructions. The Soundbar’s device name is displayed as soon as it finds a signal.

If you are prompted to enter a password, enter 0000. Device pairing has been completed once the LED operating display permanently lights up in blue and a sequence of sounds is output. A sequence of sounds is also output if the connection is lost.

12. Selecting the audio source

Press the button on the Soundbar or use the , LINE IN, OPTICAL, AUX, and HDMI buttons on the remote control to set the desired audio source. Colour LED operating displays indicate the selected operating mode:

<table>
<thead>
<tr>
<th>LED battery display</th>
<th>Flashing slowly</th>
<th>Flashing quickly</th>
<th>Lit up permanently</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red</td>
<td>activated</td>
<td>–</td>
<td>Standby</td>
</tr>
<tr>
<td>Orange</td>
<td>HDMI</td>
<td>–</td>
<td>OPTICAL</td>
</tr>
<tr>
<td>Green</td>
<td>AUX (RCA)</td>
<td>–</td>
<td>LINE IN (3.5 mm)</td>
</tr>
<tr>
<td>Blue</td>
<td>Bluetooth mode (no connection)</td>
<td>Bluetooth search mode</td>
<td>Bluetooth mode (connection established)</td>
</tr>
</tbody>
</table>

Press the button until you have selected the desired audio source or directly select the audio source on the remote control.

13. Set the volume

Press the +/– buttons on the Soundbar or on the remote control to set the volume:

Press the + button. The volume increases.

Press the – button. The volume decreases.

Press the button on the remote control to turn audio output on or off.

Press the button. Audio output is switched off.

Press the button again. Audio output is once again switched on.
14. Audio playback in AUX/Bluetooth® mode

If you have connected the Soundbar to a device that supports the A2DP and AVRCP profiles (Audio Video Remote Control), the Soundbar is used as an output medium and the audio signals are only output through the Soundbar.

- If you have connected the Soundbar with your Bluetooth-enabled mobile phone, the music playing through the Soundbar is interrupted when you receive a call, and only continues when you finish the call.

14.1. Start/pause audio playback

Start or stop audio playback using the ►Il button on the remote control:
- Press the ►Il button. Audio playback stops.
- Press the ►Il button again. Audio playback continues.

14.2. Selecting the track

Press the ►I and◄ buttons on the remote control to select the desired track:
- Press the ►I button. The next track plays.
- Press the◄ button. The current track is played from the start.
- Press the◄ button twice in quick succession. The previous track plays.

15. Adjusting the sound

15.1. Adjusting the sound control

Use the TREBLE +/− and BASS +/− buttons on the remote control to adjust the intensity of high-pitched and bass sounds. You can adjust the sound in 6 stages each and combine them with the MUSIC and DIALOG sound effects.
- Emphasising high-pitched sounds: Press the TREBLE + button. High-pitched sounds are emphasised.
- Dimming high-pitched sounds: Press the TREBLE − button. High-pitched sounds are dimmed.
- Emphasising bass sounds: Press the BASS + button. Bass sounds are emphasised.
- Dimming bass sounds: Press the BASS − button. Bass sounds are dimmed.

15.2. Setting sound effects

Use the MUSIC, MOVIE and DIALOG buttons on the remote control to adjust the MUSIC, MOVIE or DIALOG sound effects.
- Press the MUSIC button. The MUSIC sound effect has been activated. If necessary, correct the sound effect using the TREBLE and BASS sound controllers.
> Press the MOVIE button. The MOVIE sound effect has been activated. It is not possible to correct the sound effect with the TREBLE and BASS sound controllers.
> Press the DIALOG button. The DIALOG sound effect has been activated. If necessary, correct the sound effect using the TREBLE and BASS sound controllers.

# 16. Maintenance

**WARNING!**

**Risk of injury due to electric shock**

> Never, under any circumstances, attempt to open or repair the device yourself. There is a risk of electric shock.

Please contact our Service Center if you have technical problems with your device. Repairs must only be performed by our authorised service partners.
Contact customer service if ...
- Liquid has penetrated the device.
- The device is not operating correctly.
- The device has been dropped or its housing is damaged.

# 17. Cleaning

**NOTICE!**

**Damage to device as a result of unsuitable cleaning agents**

> Do not use solvents, corrosive or gaseous cleaning agents.

Furniture is often coated with varnishes or plastics which are cleaned with a wide range of cleaning agents. Some of these cleaning agents contain ingredients which might damage the loudspeaker’s base material, and cause it to become soft.
- If necessary, place an anti-slip mat between the loudspeakers/bases and the installation surface.

# 18. Troubleshooting

If the appliance stops working properly, please refer to the troubleshooting table shown below to see if you can resolve the problem yourself.
Never attempt to repair the device yourself. If a repair is necessary, please contact our Service Centre or a suitable authorised repair workshop.
<table>
<thead>
<tr>
<th>Cause</th>
<th>Troubleshooting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faulty connections and cables</td>
<td>▶ Check all the cable connections for damage, ensure the correct cables have been used and check that the Bluetooth® connection is running.</td>
</tr>
<tr>
<td></td>
<td>▶ Check that all the connected devices have an adequate electricity supply.</td>
</tr>
<tr>
<td>No sound can be heard.</td>
<td>Check the volume level on the output device. If necessary, increase the volume.</td>
</tr>
<tr>
<td>Distorted sound</td>
<td>▶ Move the position of the Soundbar to avoid disruptive external influences.</td>
</tr>
<tr>
<td></td>
<td>▶ Move the objects responsible for the distortion (mobile phone or similar) away from the device.</td>
</tr>
<tr>
<td>Unable to establish paired Bluetooth connection</td>
<td>A different output device has been paired with the Soundbar.</td>
</tr>
<tr>
<td></td>
<td>▶ Disconnect the other output device or deactivate the Bluetooth function on the other output device.</td>
</tr>
<tr>
<td></td>
<td>▶ Now, switch on the Bluetooth function on your output device and enable search mode to pair the two devices with each other.</td>
</tr>
<tr>
<td>Bluetooth output volume too low</td>
<td>▶ Increase the output volume at the output device.</td>
</tr>
<tr>
<td>Bluetooth connection has been temporarily lost</td>
<td>There is an obstacle between the output device and the Soundbar.</td>
</tr>
<tr>
<td></td>
<td>▶ Remove the obstacle.</td>
</tr>
<tr>
<td></td>
<td>▶ Excessive distance between the output device and the Soundbar.</td>
</tr>
<tr>
<td></td>
<td>▶ Cut the distance between the output device and the Soundbar.</td>
</tr>
</tbody>
</table>
19. Disposal

PACKAGING
Your device has been packaged to protect it from damage in transit. The packaging is made of materials that can be recycled in an environmentally friendly manner.

DEVICE
All old appliances marked with the symbol illustrated must not be disposed of in normal household waste.
In accordance with Directive 2012/19/EU, the device must be properly disposed of at the end of its service life.
This involves separating the materials in the device for the purpose of recycling and minimising the environmental impact.
Take old devices to a collection point for electrical scrap or a recycling centre. Before doing so, remove the batteries from the remote control and take them to a separate collection point for used batteries.
Contact your local waste disposal company or your local authority for more information on this subject.

BATTERIES
Do not dispose of used batteries with normal household rubbish.
Batteries must be disposed of correctly. For this purpose, retailers that sell batteries and local collection points provide containers in which you can dispose of them. Contact your local waste disposal company or your local authority for more information.
In connection with the sale of batteries or the supply of devices containing batteries, we are obliged to draw your attention to the following:
As the end user, you are legally required to return used batteries.
The crossed-out wheelie bin symbol means that the battery must not be disposed of with household rubbish.
20. Technical specifications

Mains adapter*: 
EU model: HB40-1801300SPA
UK model: HB40-1801301SPA
Device input voltage: 18 V / 1.3 A
Power output: Loudspeaker: 2 x 20 W RMS
Connections: LINE IN: 1 x 3.5mm audio input jack
AUX: 2 x cinch (red and white) audio input
OPT IN: 1 digital audio input (optical)
HDMI IN: HDMI (ARC) with CEC
DC IN: Power supply connection
Bluetooth® specification: V5.0 + EDR, Class II
Bluetooth® profiles: A2DP, AVRCP
Range: Max. 10 m (depending on the ambient conditions)
Frequency: 2402 MHz–2480 MHz
Transmission power: -1.1 dBm
Dimensions (WxHxD): approx. 81.4 x 6.5 x 9.5 cm as Soundbar
approx. 6.5 x 41 x 9.5 cm as standing loudspeaker
approx. 12.7 x 15.6 cm base
Remote control: 1 x 3 V battery, CR2025 button cell type
(supplied)
Range: approximately 6 m

* Use the device with the enclosed mains adapter only.

21. EU Declaration of Conformity

MEDION AG hereby declares that this device complies with the fundamental requirements and the other relevant provisions of:
• RE Directive 2014/53/EU
• Ecodesign Directive 2009/125/EC
• RoHS Directive 2011/65/EU.
You can download the complete EU Declaration of Conformity at www.medion.com/conformity.
22. Trademark information
The Bluetooth® word mark and logos are registered trademarks of Bluetooth SIG, Inc. and are used by MEDION under licence.

23. Service information
Please contact our Customer Service team if your device ever stops working the way you want or expect it to. There are several ways for you to contact us:
- In our Service Community, you can meet other users, as well as our staff, and you can exchange your experiences and pass on your knowledge there. You will find our Service Community at http://community.medion.com.
- Alternatively, use our contact form at www.medion.com/contact.
- You can also contact our Service team via our hotline or by post.

<table>
<thead>
<tr>
<th>Opening times</th>
<th>Hotline number UK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mon – Fri: 08.00 – 20.00</td>
<td>0333 3213106</td>
</tr>
<tr>
<td>Sat – Sun: 10.00 – 16.00</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hotline number Ireland</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 800 992508</td>
</tr>
</tbody>
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<tr>
<th>Service address</th>
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<tr>
<td>MEDION Electronics Ltd.</td>
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<td>120 Faraday Park, Faraday Road, Dorcan</td>
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<tr>
<td>Swindon SN3 5JF, Wiltshire</td>
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<tr>
<td>United Kingdom</td>
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You can download this and many other sets of operating instructions from our service portal at www.medion.com/gb/service/start/. You will also find drivers and other software for a wide range of devices there.
You can also scan the QR code on the side of the screen, to download the operating instructions onto your mobile device from the service portal.
24. Privacy statement

Dear customer,

We wish to inform you that we, MEDION AG, Am Zehnthof 77, 45307 Essen, Germany process your personal data as a data controller.

For matters regarding data protection, we are supported by our company data protection officer who can be contacted at MEDION AG, Datenschutz, Am Zehnthof 77, D – 45307 Essen; datenschutz@medion.com. We process your data for the purpose of warranty processing and associated processes (e.g. repairs) and therefore rely on processing your data for the sales contract concluded with us.

Your data will be provided to repairers contracted to us for the purpose of warranty processing and associated processes. We generally store your personal data for a period of three years in order to fulfil your legal warranty rights.

You have the right to be informed of the personal data concerned as well as the right to rectification, deletion, restriction of processing, the right to object to processing, as well as the right to data portability.

In case of access and cancellation rights, restrictions apply according to S 34 and S 35 of BDSG (Federal Data Protection Act) (Art. 23 GDPR). In addition, there is a right of appeal to a competent data protection supervisory authority (Article 77 GDPR in conjunction with S 19 BDSG). The state official for data protection and freedom of information for MEDION AG is Nordrhein Westfalen, P box 200444, 40212 Düsseldorf, Germany. www.ldi.nrw.de.

The processing of your data is necessary for warranty processing: it is not possible to process the warranty without the provision of the required data.
25. Legal Notice

Copyright © 2019
Date: 03.07.2019
All rights reserved.

These operating instructions are protected by copyright. Mechanical, electronic and any other forms of reproduction are prohibited without the written permission of the manufacturer.

Copyright is owned by the company:
MEDION AG
Am Zehnthof 77
45307 Essen
Germany

Please note that you cannot use the address above for returns. Please always contact our Customer Service team first.

26. General Warranty Conditions

26.1. General information

The warranty period is 24 months and begins on the day the product is purchased. The warranty covers all types of material and product damage that could occur during normal use.

Please keep your original proof of purchase in a safe place. The warranty provider reserves the right to refuse to confirm the status of the warranty or to carry out a repair under warranty if a valid proof of purchase cannot be produced.

If it is necessary to return your device for repair, please ensure that it is suitably packaged for transportation. Unless otherwise specified, you shall bear the costs for sending the device and the transport risk. The warranty provider does not assume any liability for additional materials sent with the product that do not belong to the original package contents supplied with the product.

Please enclose as much information as possible about the fault when sending the device to the warranty provider. In order to make a valid claim under warranty and before returning the device, please contact the Service Hotline operated by the warranty provider or the Service Portal. They will provide you with information on how to proceed further.

This warranty has no effect on your statutory warranty rights and is subject to the laws of the country in which the first purchase of the product was made by the end customer.
26.1.1. Scope

In the event of a fault on your product that is covered by this warranty, the warranty provider guarantees to repair or replace the product. The decision about whether to repair or replace the device is taken by the warranty provider. Therefore, the warranty provider can at its own discretion decide to replace a device submitted for repair under warranty with a refurbished device of the same quality.

No warranty is provided for batteries or rechargeable batteries or for consumable materials i.e. parts which have to be replaced at regular intervals during the normal use of the product e.g. video projector lamps.

A pixel error (permanently coloured, light or dark point in an image) is not generally considered a fault. Please refer to the information provided in the manual for this product for the precise number of permissible defects in the image.

The warranty provider gives no warranty for burnt-in images on plasma or LCD devices that result from the improper use of the device. Please refer to the information provided in the manual for this product for precise instructions on operating your plasma or LCD device.

The warranty does not cover errors relating to the playback of data media that have been created in an incompatible format or as a result of using unsuitable software.

If it is discovered during the repair that the fault concerned is not covered under warranty, the warranty provider reserves the right to invoice the customer for the costs already incurred in the form of a flat-rate handling charge, as well as to charge the customer for the materials and labour required for the repair after submitting a cost estimate. You will be informed in advance as the customer about these repair charges; you are responsible for accepting or rejecting the repair process.

26.1.2. Exclusions

Malfunctions and damage to the device caused by external influences, accidental damage, improper use, changes made to the product, modifications, upgrades, the use of third-party parts, neglect, viruses or software faults, improper transport, improper packaging or loss during the return of the product are not covered by the warranty issued by the warranty provider.

The warranty will be invalidated if the fault to the device is caused by maintenance or repair carried out by someone other than a service partner authorized by the warranty provider. The warranty will also be invalidated if labels or serial numbers on the device or a component of the device have been modified or made illegible.

26.1.3. Service Hotline

Before sending the device to the warranty provider, you must contact us via the Service Hotline or the Service Portal. This ensures that you receive further information on how to make a valid claim under warranty.

The use of the hotline may be subject to a charge.

The Service Hotline should under no circumstances be considered a substitute for user training for software and hardware or reading the manual, nor does it provide support for third-party products.
26.2. Special warranty conditions for repair on site or replacement on site

If there is an entitlement to on-site repair or replacement, the specific warranty terms and conditions for on-site repair or replacement shall apply to your product. The following provisions must be ensured by you for carrying out repairs or replacements on site:

- Personnel from the warranty provider who arrive at your premises for the above-mentioned purpose must have unrestricted, safe and immediate access to the devices.
- Telecommunication facilities required by these personnel for the proper execution of your order, for testing and diagnostic purposes or for remedying faults must be provided by you at your own expense.
- You shall be personally responsible for restoring your own application software after completion of the service by the warranty provider.
- You shall be personally responsible for configuring and connecting any existing external devices after completion of the service by the warranty provider.
- The free cancellation period for repairs or replacements on site is at least 48 hours, thereafter we shall invoice you for any costs resulting from a late or missing cancellation.