Disposal

Packaging

Your card has been packaged to protect it against transportation damage. The packaging is made of environmentally friendly material which can be recycled.

Device

At the end of its service life, the card should not be disposed of with the household rubbish. Please enquire about the options for environmentally friendly disposal.

Package contents

Please check your purchase to ensure all items are included and contact us within 14 days of purchase if any components are missing. The product you have purchased includes:

- 2x 32 GB* microSDHC memory card
- 2x SD adaptor
- 2x Protective case
- Warranty card
- Quick guide

System requirements

- SD/SDHC/microSDHC card slot
- Microsoft® Windows® 10 / Windows® 8/8.1 / Windows® 7

Safety instructions

Please read this section carefully and follow all instructions provided. This ensures reliable operation and a longer life for your microSDHC memory card. Always keep these operating instructions close to your computer, but store them safely so that you can pass them on to a new owner should you sell the device.

- If you have any problems with this memory card, please contact our authorised service partner.

Data backup

NOTICE!

Data loss

Always back up your updated data to an external storage device (CD or DVD disc). We do not accept any liability for claims for compensation arising from the loss of data or any consequential damages incurred.

Safety instructions

- To avoid malfunctions, keep the memory card away from moisture and avoid placing it in a dusty area, near sources of heat or in direct sunlight.
- Children should be supervised to ensure they do not play with this memory card. Seek medical help immediately if the memory card is accidentally swallowed.

* 1 GB corresponds to 1 billion bytes. The actual available memory capacity can vary

Safety instructions

- To avoid malfunctions, keep the memory card away from moisture and avoid placing it in a dusty area, near sources of heat or in direct sunlight.
- Children should be supervised to ensure they do not play with this memory card. Seek medical help immediately if the memory card is accidentally swallowed.
- Insert the memory card as indicated by the icon on the slot. Never force the memory card into the slot. Never bend or twist the memory card.
- After transport, wait until the memory card has reached ambient temperature before using it for the first time. Major fluctuations in temperature or humidity can lead to condensation which could cause an electrical short-circuit. Store the memory card in the protective case.

**Electromagnetic compatibility**

You must comply with the European directives on electromagnetic compatibility (EMC) when making connections. Maintain a distance of at least one metre from high-frequency and magnetic sources of interference (TV sets, loudspeakers, mobile phones, etc.) in order to avoid malfunctions and data loss.

**Initial operation**

Follow the instructions for your computer, mobile phone, digital camera, PD or other device.

**Inserting the microSDHC memory card**

- Remove the microSDHC card from the protective case and insert it in the microSDHC memory card slot in your computer, mobile phone, digital camera or PDA.
- The system will recognize the memory card and assign it a drive letter.
- You can now use the memory card as a hard drive (copy or delete data, etc.).
- You can also delete the data on the memory card to make room for new files.

**Removing the microSDHC memory card**

- Before you remove the card ensure that no data is currently being transferred. This could result in data loss. After removal, store the microSDHC memory card in the protective case supplied.

**Customer service**

**Troubleshooting**

**microSDHC card is not recognised:**
- Is the card properly inserted?
- Check the Windows® device manager to ensure the the card slots have been installed properly. If necessary, re-install the card slots. If the card is connected to your computer via a USB card reader, please check the card reader to ensure the USB connection is firm.
- Check the card reader to ensure it can read a microSDHC card. microSDHC cards are only recognised by microSDHC card readers.

**Data cannot be read/written:**
- Did you format the microSDHC card with another computer? Different formats (FAT/NTFS) may be incompatible. Save the data and reformat the card using a compatible format.
- Is the card write-protected? Unlock the microSDHC card by toggling the lock switch.

**Please note:**

If the memory card can no longer be used as a result of an unforeseen keyboard combination, a failed data transfer or electrostatic discharge, remove the card as per instructions and then insert it again.

**Cleaning**

- The card does not generally need to be cleaned.
- Ensure that the card does not become dirty. Do not use solvents, corrosive or aerosol detergent to clean the card.
- If necessary, the casing can be wiped down with a damp cloth.

**Do you need more help?**

If the above suggestions did not solve your problem, please contact us. To make it easier for us to help you, please have the following information to hand:

- How is your computer configured?
- What peripheral devices do you use?
- What messages appear on the screen?
- What software were you using when the problem occurred?
- What steps have you already taken to try and rectify the problem?
- Please provide your customer number if you have one.
- Insert the memory card as indicated by the icon on the slot. Never force the memory card into the slot. Never bend or twist the memory card.
- After transport, wait until the memory card has reached ambient temperature before using it for the first time. Major fluctuations in temperature or humidity can lead to condensation which could cause an electrical short-circuit. Store the memory card in the protective case.

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