Instruction manual
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1. About these instructions

Read the safety instructions carefully before using the device for the first time. Note the warnings on the device and in the operating instructions.
Always keep the operating instructions close to hand. If you sell the device or give it away, please ensure that you also pass on these instructions.
1.1. Warning symbols and key words used in these instructions

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="symbol" alt="DANGER!" /></td>
<td>Warning of immediate risk of fatal injury!</td>
</tr>
<tr>
<td><img src="symbol" alt="WARNING!" /></td>
<td>Warning: possible mortal danger and/or serious irreversible injuries!</td>
</tr>
<tr>
<td><img src="symbol" alt="WARNING!" /></td>
<td>Warning: danger due to excessive volume!</td>
</tr>
<tr>
<td><img src="symbol" alt="CAUTION!" /></td>
<td>Warning: possible light or moderate injuries!</td>
</tr>
<tr>
<td><img src="symbol" alt="PLEASE NOTE!" /></td>
<td>Please follow the guidelines to avoid property damage. Additional information on using the device.</td>
</tr>
</tbody>
</table>
1.2. Proper use

You can use your tablet PC in a variety of ways: For example, you can surf the Internet whenever and wherever you want, read books and news articles, play games, watch films and communicate with the whole world.

An Internet connection is required to access the Internet and this service may be subject to a charge.

The device is intended for private use only and not for industrial/commercial use.

Please note that we shall not be liable in cases of improper use:

- Do not modify the device without our consent and do not use any auxiliary equipment which we have not approved or supplied.
- Use only spare parts and accessories that we have supplied or approved.
- Heed all the information in these operating instructions, especially the safety information. Any other use is deemed improper and can cause personal injury or damage to the device.
- Do not use the device in extreme environmental conditions.
1.3. **Declaration of conformity**

This tablet PC is supplied with the following wireless features:
- Wireless LAN
- Bluetooth

Medion AG hereby declares that the product conforms to the following European requirements:
- R&TTE Directive 1999/5/EC
- Ecodesign Directive 2009/125/EC
- RoHS Directive 2011/65/EU.

Full declarations of conformity are available at www.medion.com/conformity.
2. Safety information

2.1. Dangers for children and people with reduced ability to operate machinery

This product is not intended for use by persons (including children) with limited physical, sensory or intellectual abilities or by those lacking experience and/or knowledge unless they are supervised by someone responsible for their safety or have received instructions from you on how the device should be used.

Children should be supervised to ensure that they do not play with the product. Children should not be allowed to use this device without supervision.

Keep the device and its accessories out of the reach of children.
DANGEROUS!
Risk of suffocation!
Packaging film can be swallowed or used improperly. Therefore, there is a risk of suffocation!
- Keep packaging material such as plastic film or plastic bags away from children.

2.2. Operating safety
To safely operate your tablet PC, please follow the instructions in this section.
- Never open the tablet PC housing or the mains adapter housing. This could result in an electric short circuit or even ignite a fire, which will damage your tablet PC.
- Do not insert anything into the tablet PC through the slots and openings. This could result in an electric short circuit or even ignite a fire, which will damage your tablet PC.
- Do not use the tablet PC in extreme environmental conditions as this may
damage the device.

- To avoid damage caused by lightning strikes, do not operate the tablet PC via the mains adapter during a thunderstorm.
- Do not place any objects onto the tablet PC that could put pressure on the LCD. A broken display can cause injury. Use gloves to take hold of any broken pieces. Wash your hands with soap.
- To avoid damaging the screen, do not touch it with sharp objects.
- Do not expose the tablet PC to heat for a long period of time. In particular, be careful when keeping the tablet PC inside a car, as the various components could become deformed.
- Update the software regularly so that the tablet PC remains compatible and stable.

Switch the tablet PC off immediately / do not switch it on and contact customer services if:
• the mains adapter and the plugs connected to it are burnt or damaged. Replace a damaged mains adapter with an original adapter. A defective mains adapter must never be repaired.

• the tablet PC housing is damaged or liquid has penetrated into the device. Have the tablet PC checked by customer services, as the device is no longer safe to operate. There is a risk of electric shock!

• Both devices, that is, the optional stereo earphones and this tablet PC should only be used together.

Should the tablet PC get wet,
– do not switch it on.
– unplug the power cable and switch off the tablet PC.
– do not switch it back on until it is completely dry.
WARNING!
Impairment to hearing!
Listening through earphones or headphones at excessive volume levels, as well as changes to the basic settings of the equaliser, drivers, software or operating system generates excessive acoustic pressure and can lead to loss of hearing.

- Before pressing play, set the volume to the lowest setting.
- Start playback and increase the volume to a comfortable level.

If the set volume exceeds the acceptable safety level, the device blocks any further attempt to increase the volume and the symbol appears in the status bar (upper-left area of the screen).
Open the notification overview and tap the warning message (⚠).
Read through the following messages carefully.
Select the box □ beneath the message to confirm that you have read and understand it.
Now tap OK.

PLEASE NOTE!
After a device restart, you will need to reset the volume. The same applies after removing the headphones from the device and plugging them in again.
2.3. Notes on lithium-ion batteries

WARNING!
Risk of explosion!

- Risk of explosion if the batteries are replaced incorrectly.
- Replace only with the same type of battery or with an equivalent type recommended by the manufacturer. Never open the batteries.
- Do not heat up the batteries to over 60°C. Do not throw the batteries into an open fire.
- Dispose of used batteries in accordance with the information provided by the manufacturer.

This device contains a lithium-ion battery. Please note the following when using lithium-ion batteries:

- Charge the battery regularly and as fully as possible. Do not leave the battery discharged for long periods.
Keep the battery away from heat sources (for example, radiators) or open flames (for example, candles). There is a risk of explosion!

If the device can only be switched on if it is connected to a power source, please contact Service.

Do not use chargers that are damaged in any way.

Do not dismantle or deform the batteries. You could injure your hands or fingers, or battery fluid could come into contact with your eyes or skin. If this happens, rinse the affected areas with plenty of clean water and contact your doctor immediately.

The battery is built into the device and cannot be readily replaced by the user themselves.
2.4. Never carry out repairs yourself

DANGER!
Risk of electrical shock!
There are live components inside this AC adapter. In the event of an unintentional short circuit of this AC adapter, there is a risk of electrical shock or fire!

- Do not open the housing of the AC adapter.
- To prevent hazards, please contact the Medion Service Centre or an approved repair centre if the device develops a fault.
2.5. **Environmental conditions**

- The tablet PC can be operated at an ambient temperature of 5°C to 30°C and a relative humidity of 20%–80% (non-condensing).
- When switched off, the tablet PC can be stored at temperatures from 0°C to 60°C.
- Unplug the mains adapter during a thunderstorm.
- Wait until your tablet PC has adjusted to the ambient temperature before using the device or connecting the mains adapter. Major changes in temperature and humidity can lead to condensation inside the tablet PC, which can cause a short circuit.
- Make sure that the tablet PC is not exposed to high temperatures and direct sunlight inside a car.
- Keep the original packaging in the event the device needs to be sent in the post.
- Your tablet PC is not suitable for use with...
VDU workstations in accordance with the German VDU workstation regulation (for Germany §2).

2.6. Connection

To correctly connect your tablet PC, please follow these instructions:

2.6.1. Mains adapter

- The mains adapter housing must not be opened. There is a risk of electric shock if the housing is open. The housing does not contain any parts that require maintenance.
- The socket outlet must be close to the tablet PC and easily accessible.
- To disconnect the power supply from your tablet PC (via the mains adapter), pull the mains plug from the power outlet.
- Plug the mains adapter of your tablet PC into **AC 100–240V~ 50/60 Hz** earthed sockets only. If you are not sure about the power supply at the set-up location,
please ask your power supplier.

- If you want to disconnect the adapter from the mains, pull the connector out of the wall socket first and then out of the socket on the tablet PC. The mains adapter or the tablet PC may be damaged if this process is carried out in the reverse order. Always take hold of the plug when disconnecting the cable from the socket. Never pull on the cable.

**PLEASE NOTE!**

Use only the mains adapter supplied with the tablet PC to charge the device.

### 2.7. Cabling

- Position the cables so that they cannot be stepped on or tripped over.
- To avoid damaging the cables, do not place any objects on them.
3. Views
4. Power supply

Connect the tablet PC to the mains adapter when you switch on the tablet PC for the first time or if the device has been switched off for a long period. The tablet PC is fitted with an integrated, rechargeable, high-performance lithium-ion battery, which you can recharge using the supplied mains adapter.

4.1. Mains adapter

A universal mains adapter is supplied with your tablet PC. The following electric power supply is supported: **Alternating current (AC) 100–240V~ 50/60 Hz.** Please observe the instructions for safe operation of the mains adapter.

You connect the mains adapter to a power socket. The mains adapter supplies the tablet PC with power and charges the battery. The battery is also charged if you use the tablet PC with the mains adapter connected. The mains adapter continues to be supplied with power even if it is not connected to the tablet PC. In this case, you should disconnect the adapter from the mains.

**PLEASE NOTE!**

Use only the mains adapter supplied with the tablet PC.
4.2. General handling of rechargeable batteries

When handling rechargeable batteries, it is important to ensure that they are correctly used and charged so that the capacity of the battery is fully utilised and its service life is maintained for as long as possible. The optimal charging temperature is approx. 20° C.

- Carry out a complete discharging and charging cycle once a month, then store the device with approx. 100% of the battery capacity. This will prevent the battery becoming full discharged and permanently damaged or no longer capable of being charged.
- Do not position the rechargeable battery/device on sensitive or highly flammable materials during the charging process.
4.2.1. Charging the battery

You can charge the battery using the mains adapter or a PC (in both cases, you use the supplied micro-USB cable).

PLEASE NOTE!

The charging process is considerably faster if the mains adapter is used.

When the mains adapter is connected and switched on, the battery charges automatically regardless of whether or not the tablet PC is switched on. With the tablet PC switched on, the charging process takes significantly longer.

PLEASE NOTE!

The charging process is interrupted if the battery temperature or voltage gets too high.
5. On/off switch

5.1. Switching on the tablet PC

- Press and hold the on/off switch for several seconds. The tablet PC will switch on.

5.2. Switching the tablet PC into standby mode

- Briefly press the on/off switch to switch off the screen. The device is now “locked”. This means that a security mechanism is applied when you switch the device back on. In the simplest case, the device is unlocked with a simple swipe gesture. You can also select a password or other protection option under Security in the system settings.

Note that some applications may continue to run and use energy. In standby mode, the device usually remains ready to operate for a few days before it has to be connected to a mains adapter.

5.3. Switching off the tablet PC

- Press and hold the on/off switch for a moment until a selection menu appears. Select “Ausschalten” to shut down the device. In this state, the device is completely switched off.
5.3.1. Configuring the display lock
You can set the sequence for the display lock using Settings > Security > display-lock.

6. Using the tablet PC
To operate your Android device, you use your fingertips on the screen. Do not use any pointed or sharp-edged objects.

6.1. Description of the home screen
The home screen is displayed when your tablet PC has fully started up and no other application is running in the foreground. It is divided into several pages, which you can access by swiping with your finger to the left. The home screen is used to display app shortcuts and widgets, and already contains some of these elements. Among other things, you will find the Search bar, the Favorites bar and the Navigation bar here to provide easier and more convenient operation.

- Tap an element to start the associated application or to get further information.
- You can also personalise this content and set your own background image (see below).
The **Search bar**, which is located along the top edge of the home screen, contains the following icons:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Google icon" /></td>
<td>Tapping this icon will start a Google™ search. The search extends to both the content of your tablet PC (for example, your contacts and installed applications) and the Internet. Autocomplete suggestions will appear as you type into the search bar.</td>
</tr>
<tr>
<td><img src="image" alt="Microphone icon" /></td>
<td>Tapping this icon will start a voice search on the Internet. Say the search text into the microphone.</td>
</tr>
</tbody>
</table>

The **Navigation bar**, which is located along the bottom edge of the home screen, contains the following icons:
<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Image of Back button]</td>
<td>The Back button: In most apps on your tablet PC, the Back button lets you navigate back to a previous screen (as in an Internet browser).</td>
</tr>
<tr>
<td>![Image of Home button]</td>
<td>The Home button: If you tap this button, the application that is running is moved to the background and you return to the home screen. Applications moved to the background may still use memory and processor resources.</td>
</tr>
<tr>
<td>![Image of Recent apps]</td>
<td>Recent apps: Tapping this button will display an overview of the last apps to be opened. This provides a convenient way of switching back and forth between apps that are currently being used.</td>
</tr>
</tbody>
</table>

### 6.2. Customising the home screen

Your tablet PC has several desktops. You can move the screen with your fingers, customise the display or move icons between the desktops.
6.3. The status bar

The status bar located at the upper edge of the screen is divided into a left and right side.

- On the right side, you will find details concerning the state of the device, such as network status, battery charge level or signal strength of the connection to a mobile network (if the device is being operated with a SIM card).
- The left side displays messages and notifications. These messages may be warnings or messages concerning active downloads, incoming text messages and e-mails, for instance.

To display these messages in detail, swipe down from the top edge of the screen. Some of these notifications can be tapped in order to open applications or get further information.

7. Quick Settings

The **Quick Settings** offer a fast way to select frequently used settings.

- You access the Quick Settings by swiping down twice from the top edge of the screen.
- For each setting, there is an icon and a title. By tapping the icon, you can turn the setting on or off. In this way, you can quickly turn **Wi-Fi** on or off, for example.
- By tapping the title, you access the actual settings, for example, for configuring **Wi-Fi**.
8. Selecting/checking the settings

To change the settings of your Android device (for example, configure Wi-Fi, manage apps or specify a password), open the **Settings** app.

8.1. Software updates

The software on your device occasionally needs updates to fix possible errors or carry out optimisations. Software updates are usually performed via the Internet, and merely require your consent before they are automatically installed. You are automatically notified about the availability of updates via the status bar. You can also check for an update by running the **Updater** app. Individual apps are usually updated automatically via the Google Play Store.

8.2. Google Play Store

Google Play Store is a Google™ offering that contains Android games and apps, as well as films, music, books and further digital contents. Both free and chargeable contents can be found there.
PLEASE NOTE!

In order to use the Google Play Store, you need a Google user account (the account is free). If you have not yet set one up, you will be prompted to do so the first time you start one of the Google apps.

8.3. Wireless LAN

You access the settings for Wi-Fi and Bluetooth by starting the Settings app or tapping the title in the respective Quick Settings.

8.3.1. Activating Wi-Fi

- Open the Wi-Fi settings.
- If necessary, tap the small switch icon in the upper-right area of the screen to activate Wi-Fi.

You should now see a list of Wi-Fi access points in your local area.
- Tap the name of the network you want to connect to. If the network is encrypted, you will be prompted to type the password.
  Note that the password is case-sensitive!
If the network you require is not visible, you can add it using the menu in the upper-right area. You need to know the precise name (SSID) of the network to do this. If the connection to the network access point is successful, this will be indicated by an icon in the status bar: 📲

8.4. **Bluetooth**

Bluetooth allows you to establish a direct wireless connection between two devices to transfer data. The communication range in closed rooms is usually a few metres. You can therefore connect Bluetooth keyboards or headsets, for example, to your Android device.

8.4.1. **Activating Bluetooth**

- Open the Bluetooth settings.
- If necessary, tap the small switch icon in the upper-right area of the screen to activate Bluetooth.

Your device is now visible to other Bluetooth devices. You also get a list of other Bluetooth devices in your local area.

- Tap the name of the device to which you want to connect your Android device.
- Depending on the device and Bluetooth standard, you may be prompted to carry out a particular procedure to create a secure connection. To do so, follow the instructions on the screen.
8.5. **Airplane mode**

You can use Airplane mode to disable all wireless connections (for example, Wi-Fi, Bluetooth) simultaneously.

You will find Airplane mode in the Quick Settings, or via the menu that appears when you press and hold the on/off switch for a few seconds.

**PLEASE NOTE!**

Disable the option for wireless networks whenever you are in an environment where this could interfere with critical functions or sensitive equipment, for example, in aeroplanes, hospitals or other medical institutions.
9. Connecting the tablet PC to a PC

You can connect your Android device to a PC using the supplied USB cable. On Windows PCs, the device is usually recognised as an external drive. This provides a convenient way of transferring data between your PC and your Android device.

10. External storage media

Your Android device allows the use of external storage media. Storage media offer a convenient way of carrying large datasets with you. You can use the following types of storage media:

- microSD memory cards
- USB storage, for example, USB sticks or USB hard drives

To use USB storage, you need a USB host cable. If you would like to connect an external hard drive to your Android device, you may need to provide an additional power supply for the hard drive.

- Never remove external storage from the device without preparing it for removal. To do so, go to Settings > Storage and tap SD-card is mounted.
- A dialogue box appears; confirm the dialogue box and wait about five seconds. You can now remove the storage.
PLEASE NOTE!
For security reasons, the Android system restricts permissions to write to external storage media. It is not readily possible for a third-party application to store data onto a memory card or USB storage device. Therefore, to copy data from the internal memory of the device to external storage, use the pre-installed MEDION application.
10.1. Inserting the microSD card

PLEASE NOTE!

The microSD card must be inserted in the right direction. Do not apply force when inserting the cards otherwise they may be damaged.

- Slide the microSD card into the card slots as shown. The microSD card must click gently into place. After the microSD card has been inserted, the following message appears in the status bar (upper-left area of the screen): **SD-card connected**.
10.2. Removing a microSD card

- Tap **Settings > Storage**.
- Tap **Remove the SD card**.
- Now press lightly on the microSD card. The microSD card is released and partially comes out of the slot.
- Remove the memory card by carefully pulling it out.

10.3. Connecting USB storage

- Connect the supplied USB host cable to the tablet PC.
- Connect the USB stick to the USB host cable.

After the USB storage has been connected, the following message appears in the status bar (upper-left area of the screen): **USB storage connected**.
10.4. Removing USB storage

- Tap **Settings > Storage**.
- Tap **Remove USB memory**.
- Remove the USB storage by carefully pulling out the USB host cable.

**PLEASE NOTE!**

Never remove external storage from the device without preparing it for removal. Otherwise you may lose data.

- To do so, go to **Settings > Storage** and tap **Remove the SD card**.
11. Frequently asked questions

How can I restore the tablet PC to the factory settings?

- Tap **Settings > Backup&Reset > Factory data reset** in the main menu to restore the system to the state it was in when it left the factory.

  **Attention:** Any data you have saved will be lost!

  **Notice:** The “Factory data reset” option is only available from the owner’s user account.

How can I extend the battery life?

- Reduce the brightness of the display to an appropriate level.
- Turn off Wi-Fi and Bluetooth.
- Reduce the **Sleep** value of the display.

How do I switch off the Android device if the system is blocked?

- Press and hold the on/off switch for approximately 10 seconds until the device switches off. It can then be switched on again.

What do I do if the picture/photo is not clear?

- Make sure that the protective film has been removed.
- Check whether the lens is clean (after shooting a photo or storing a video) and, if necessary, clean it with a soft, lint-free cloth.
What can I do if a microSD card is not being read?

- Reinsert the microSD card in the designated slot and restart the tablet PC.
- Large storage media first have to be indexed and loaded by the system. This process can take several minutes to complete.

Why are Bluetooth and Wi-Fi turned off?

- Check whether Airplane mode is enabled. In this case, you cannot enable the Bluetooth and Wi-Fi functions. Turn off Airplane mode.

12. Customer service

12.1. Extended support

Please contact our customer service team if you have any problems and we will try to find a solution. Before you call us, please have your sales receipt and the following information to hand:

- What message, if any, appears on the screen?
- Which steps have you already taken to try to solve the problem?
- Please provide your customer number if you have one.
12.2. Maintenance

PLEASE NOTE!
None of the parts inside the housing require cleaning or maintenance.

You can extend the service life of the tablet PC by carrying out the following measures. Proceed as follows before cleaning the tablet PC and its accessories:

- Switch off the tablet PC.
- Always unplug the device and disconnect all cables before cleaning.
- Do not use solvents, corrosive or aerosol-based cleaning agents.

12.3. Measures for protecting the display

- The display is the most sensitive part of the tablet PC, as it consists of thin glass. Damage to the display can therefore occur if it is not handled with care. Do not scratch the cover of the tablet PC, as any scratches cannot be removed.
- Do not allow hard objects (for example, buttons, watch strap) to come into contact with the display.
- Do not place any objects on the display.
- Do not let objects fall onto the display.
• Do not pour any liquids into the tablet PC, as this could damage the device.
• Do not scratch the display with your fingernails or hard objects.
• Do not clean the display with chemical cleaning products.
• Clean the display using a soft, dry, lint-free cloth.

13. Recycling and disposal

If you have any questions about disposal, please contact your sales agent or our service centre.

**Device**

At the end of its service life, the device should not be disposed of with the household rubbish. Please enquire about the options for environmentally friendly disposal.

**Packaging**

The product has been packaged to protect it from damage in transit. The packaging is made of materials that can be recycled in an environmentally friendly manner.

[Recycling logo]

www.recyclenow.com

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## 14. Technical data

<table>
<thead>
<tr>
<th>Item</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Size</strong></td>
<td>ca. 169 x 239 x 8,7 mm ~ 570 g 6.65 x 9.41 x 0.34 in, ~20.10 oz</td>
</tr>
<tr>
<td><strong>Manufacturer</strong></td>
<td>Aquilstar, China</td>
</tr>
<tr>
<td><strong>Model</strong></td>
<td>ASSA55e-050200(Europe)</td>
</tr>
<tr>
<td><strong>Input</strong></td>
<td>100 - 240V ~ 0,45A max. max. 50/60Hz</td>
</tr>
<tr>
<td><strong>Output</strong></td>
<td>5V 2.0 A</td>
</tr>
<tr>
<td><strong>CPU</strong></td>
<td>Rockchip RK3288 Quad-Core 1.8GHz</td>
</tr>
<tr>
<td><strong>RAM</strong></td>
<td>2GB / 2 Go</td>
</tr>
<tr>
<td><strong>Storage</strong></td>
<td>16/32/64 GB / 16/32/64 Go</td>
</tr>
<tr>
<td><strong>Screen</strong></td>
<td>9.7“ Touch Screen 2.048 x 1.536 Pixel</td>
</tr>
<tr>
<td><strong>Battery</strong></td>
<td>6970 mAh</td>
</tr>
<tr>
<td><strong>Connectivity</strong></td>
<td>Wi-Fi: IEEE 802.11b/g/n Bluetooth 4.0</td>
</tr>
<tr>
<td><strong>Camera</strong></td>
<td>2,0 MP 5,0 MP</td>
</tr>
<tr>
<td><strong>Speaker</strong></td>
<td>8Ω/1W *2</td>
</tr>
</tbody>
</table>
15. Legal notice

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All rights reserved.
These operating instructions are protected by copyright.
Mechanical, electronic and any other forms of reproduction are prohibited without the written permission of the manufacturer.
Copyright is owned by the company:
Medion AG
Am Zehnthof 77
45307 Essen
Germany

These operating instructions are available for download on the Service web page www.medionservice.de.
16. Licence information

This product is based in part on open source software the use of which is subject to the GNU General Public License (GPL) Version 2. This goes hand in hand with a commitment on the part of the manufacturer to make the corresponding source code that may have been modified also available under this licence. You can acquire the source code for this product in the following manner:

1) Visit MEDION Service at http://www.medion.com/service/start and enter the name, the MD number or the MSN number of your device in the search field. You will find these details on the rear of your device. In the window that appears next, select the category “Software”.

- Alternatively, we can send you the source code for free on a data medium. If you would like us to do this, please send an e-mail to opensource@medion.com. Please note that the source code is only of interest to software developers. As a pure user of the product, you would normally have no use for the source code.

You will find the complete text of the GPL below as well as on the device under Settings / About the Tablet / Legal Information. Further information about the GPL as well as official translations in various languages can be found at http://www.fsf.org/licensing.
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